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RESEARCH INTO ATTITUDES TO ENVIRONMENTAL NOISE FROM CONCERTS

(NANR 292)

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Institute for Sustainable Construction

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1.0 Introduction

1.1 The Department for Environment, Food and Rural Affairs (Defra) and the Devolved Administrations commissioned research contract NANR 292 to assist a future review of the Noise Council's Code of Practice on Environmental Noise Control at Concerts.

1.2 To inform the review process Ipsos MORI and Edinburgh Napier University's, Building Performance Centre have been appointed to carry out a social study of attitudes to music noise of those residing in the vicinity and those attending such events.

1.3 The study is based around 10 concert events held across the UK between May and September 2010.

1.4 To compliment the social study Defra have let a secondary contract (NANR 297) to undertake noise monitoring at the events where the social studies were to be undertaken.

1.5 The purpose of this report is to analyse the results of the social study together with the event noise to determine potential correlations that will help inform the review of the Noise Council's Code of Practice on Environmental Noise Control at Concerts.

1.6 The UK Noise Council Code of Practice on Environmental Noise at Concerts (1995) has, over the last 17 years, been widely adopted and utilised by local authorities and concert promoters. It has provided a framework to achieve a workable balance between the local authorities' obligation to protect noise-sensitive premises, and the local authorities' obligation to facilitate and licence public entertainment events.

1.7 The key guidance from the code, which is reproduced below, provides a framework for setting limits on the Music Noise Level based on the type of venue and number of events to be held each year.

1.8 *The Music Noise Levels (MNL) when assessed at the prediction stage or measured during sound checks or concerts should not exceed the guidelines shown in Table 1 at 1 metre from the facade any noise sensitive premises for events held between the hours of 0900 and 2300.*

Concert days per calendar year, per venue	*Venue Category*	*Guideline*
1 to 3	*Urban Stadia or Arenas*	*The MNL should not exceed 75dB(A) over a 15 minute period*
1 to 3	*Other Urban and Rural Venues*	*The MNL should not exceed 65dB(A) over a 15 minute period*
4 to 12	*All Venues*	*The MNL should not exceed the background noise level' by more than 15 dB(A) over a 15 minute period*

1.9 The Code of Practice event category and guidance Music Noise Level for each of the ten events included in the project are presented in Table 1 overleaf.

Table 1: Code of Practice, Event Classification		
Event	**Venue Category**	**Guideline MNL** $L_{Aeq\ 15min}$
12/5/2010 Green Day, LCCC, Manchester	Urban Stadia	75 dB
26/6/2010 Pink, Hampden Park, Glasgow	Urban Stadia	75 dB
24/6/2010 Pink, Ricoh Arena, Coventry	Urban Stadia	75 dB
7/8/2010 Pride, Preston Park, Brighton	Other Urban	65 dB
12/9/2010 Help for Heroes, Twickenham, London	Urban Stadia	75 dB
11/9/2010 Proms, Singleton Park, Swansea	Other Urban	65 dB
30&31 /5/2010 Evolution, Baltic Sq, Newcastle	Other Urban	65 dB
19/6/2010 Green Day, Wembley Stadium, London	Urban Stadia	75 dB
31/7/2010 Mowtown, Kenwood House, London	Other Urban	65 dB
12/5/2010 KISS, Wembley Arena, London	Indoor venue	N/A

1.10 Whilst covered by the Code of Practice general guidance, no specific guideline MNL is given for purpose built indoor concert venues which host over 30 events per year, such as Wembley Arena.

2.0 Analysis Methodology

2.1 We have been supplied with the noise levels measured at the mixing desk for each event and the noise levels measured during the event at positions representative of the residential areas around each venue.

2.2 Meteorological data for each event has been gathered from the nearest Met Office weather station to the event.

2.3 We have also been supplied with the social survey response data from each event.

2.4 For those living near the venue, the pertinent section of the social survey to correlate to the measured noise level are Question 17 and the follow on Question 18:

Q17 Did you hear music from the event, inside your home?

Q18 To what extent, if at all, were you annoyed by noise from the event?

2.5 The music audibility response rate to Question 17 for each event is presented in Table 2.

Table 2: Q17 Music Audibility Response Rate			
Event	**% of respondents who could hear music and expressed an opinion on subjective annoyance**	**% of respondents stating music inaudible / not heard**	**Total number of respondents**
Green Day, Manchester	75	25	174
Pink, Glasgow	60	40	181
Pink, Coventry	47	53	220
Pride, Brighton	70	30	125
Help for Heroes, Twickenham	48	52	145
Proms, Swansea	43	57	170
Evolution, Newcastle	36	64	275
Green Day, Wembley Stadium	32	68	168
Mowtown, Kenwood House	31	69	123
KISS, Wembley Arena	14	86	144

2.6 To allow an analysis of the whole data set, the assumption has been made that respondents who could not hear the music noise were 'not annoyed' by music noise. An analysis has also been undertaken of the 'audible response' sub set for each event.

2.7 The data-sets have been integrated into graphical form by constructing a noise model of each event. This enabled a geographical representation of the survey responses alongside the measured music noise levels presented as a noise contour map. In addition, by using the noise model to calculate the noise level at each respondent location, each survey response was able to be specifically linked to an estimated music noise level (eMNL) enabling investigation of a dose-response relationship[1] between music noise and subjective response.

[1] *a dose-response relationship describes the change in effect of someone (in this case, annoyance) we might see as a result of differing levels of exposure (or doses) to a stressor (in this case, noise).*

3.0 Concert Noise Measurements

3.1 Noise measurements were undertaken at the mixing desk within each venue, except Pride in Brighton where there was no front of house mixing desk. At Pride the measurements were made approximately 10m from the side of the stage. The typical levels recorded during the main act are presented in Table 3.

Table 3: Mixing Desk Noise Levels

Event	Distance from mixing desk to stage	Typical event Mixer Level $L_{Aeq\ 15min}$	Venue Category
Green Day, Manchester	40m	100 dB	Urban Stadia
Pink, Glasgow	65m	*Est 98 dB*	Urban Stadia
Pink, Coventry	50m	98 dB	Urban Stadia
Pride, Brighton	-	96 dB	Other Urban
Help for Heroes, Twickenham	40m	88 dB	Urban Stadia
Proms, Swansea	40m	*Est 85 dB*	Other Urban
Evolution, Newcastle	40m	89 dB	Other Urban
Green Day, Wembley Stadium	40m	101 dB	Urban Stadia
Mowtown, Kenwood House	40m	88 dB	Other Urban
KISS, Wembley Arena	Indoor venue	104 dB	Indoor venue

3.2 Event levels were not available for two events. It is expected that the mixing desk level at Pink in Glasgow would be similar to Pink in Coventry. Based on the levels measured around the venue and the distance to the loudspeaker stacks, it is estimated that the Proms event in Swansea is likely to have a mixing desk level of around 85 dBA.

3.3 In terms of the Code of Practice event categories, the Help for Heroes concert was the quietest of the Urban Stadium events with a MNL approximately 10 dB lower than the other Stadium events. Conversely the Pride, Brighton event was significantly louder than the rest of the 'Other Urban' events with a MNL approximately 10 dB higher.

3.4 Noise measurements were undertaken at a series of residential locations within approximately 1 km distance from each concert venue.

3.5 The noise survey data, which covers three 5 minute measurement periods at each position, has been assessed. Most of the noise measurements included audio data, which enabled post-measurement selection of suitable measurement periods most representative of music noise from the concert venue. Periods with high background[2] noise levels have been discounted from the analysis and the remaining periods have been averaged and tabulated into the following Tables of this Section.

3.6 Whilst this selection process has reduced the influence of intermittent background sources, some measurement positions were still affected by significant background noise or otherwise had very low music noise levels. Measurement positions which have an estimated Music Noise Level L_{Aeq} 5 to 10 dBA below the ambient measured level have been highlighted with an '<'; positions where the music was not audible and was therefore likely to be L_{Aeq} 10 dBA below the measured level have been highlighted with an '<<'.

[2] i.e. noise not associated with the event

Green Day, Manchester

3.7 The measured noise levels for each measurement location are given in Table 4, along with an indication of the significance of the concert music content on the measured level.

Table 4: Ambient noise levels measured in residential areas, Green Day, Manchester

Name	L_{Aeq}
Railway Road	< 54.7
Barlow Road	57.1
Gorse Avenue	61.3
Great Stone Road	73.6
Trent Bridge Walk	66.6
Kings Road	59.5
Ayres Road	61.5
Addison Crescent	51.8
Sutherland Road	48.0

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

Pink, Glasgow

3.8 The measured noise levels for each measurement location are given in Table 5, along with an indication of the significance of the concert music content on the measured level.

Table 5: Ambient noise levels measured in residential areas, Pink, Glasgow

Name	L_{Aeq}
Ardmory Avenue	52.6
Battlefield Avenue	<< 52.8
Broadwood Drive	<< 49.0
Cumming Drive	67.2
Green Holme Street	<< 48.4
Kingshurst Avenue	< 49.8
Kingswood Drive	53.0
Myrtle View Road	58.6

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

3.9 The three positions where the MNL was 10 dBA less than background were the first three measurements made, all in the early part of the evening between 18.00hrs and 20.00 hrs. There are no mixing desk levels available for this event, but it has been confirmed by the event monitoring contractor that aa support act was performing at a subjectively lower music level than the main act.

Pink, Coventry

3.10 The measured noise levels for each measurement location are given in Table 6, along with an indication of the significance of the concert music content on the measured level.

Table 6: Ambient noise levels measured in residential areas, Pink, Coventry

Name	L_{Aeq}
Allied Close	54.7
Arbury Avenue	58.4
Beacon Rd J/W St Luke's	< 56.7
Farndale Avenue	< 53.6
Grindle Road	55.1
John Shelton Drive	<< 49.1
Whitmore Park Road	<< 54.0

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

Pride, Brighton

3.11 The measured noise levels for each measurement location are given in Table 7, along with an indication of the significance of the concert music content on the measured level.

Table 7: Ambient noise levels measured in residential areas, Pride, Brighton

Name	L_{Aeq}
Argyle Road	62.8
Bevant Road	59.0
Ditchling Rise	60.1
Herbert Road	59.7
North Road	53.5
Port Hall Road	< 57.6
Preston Drove	67.3
Preston Park Avenue	72.5
Reigate Road	<< 57.8
Rookery Close	68.4
Rugby Road	60.5
Waldegrave Road	62.1

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

Help for Heroes, Twickenham

3.12 The measured noise levels for each measurement location are given in Table 8, along with an indication of the significance of the concert music content on the measured level.

Table 8: Ambient noise levels measured in residential areas, Help for Heroes, Twickenham

Name	L_{Aeq}
Arnold Crescent	46.9
Beaumont Place	54.5
Cole Park Gardens	48.9
Duke of Cambridge Close	< 52.9
Gainsborough Gardens	< 46.4
Godfrey Avenue	46.2
Lime Grove	51.5
Marlow Crescent	54.3
Stanhope Terrace	49.9

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

Proms, Swansea

3.13 The measured noise levels for each measurement location are given in Table 9, along with an indication of the significance of the concert music content on the measured level.

Table 9: Ambient noise levels measured in residential areas, Proms, Swansea

Name	L_{Aeq}
Admirals Walk	< 45
Eversley Rd	45.9
Kimberley Rd	43.2
Park View Terrace	46.9
Roger Beck Way	< 45.6
Sketty Avenue	43.3

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

Evolution, Newcastle

3.14 The measured noise levels for each measurement location are given in Table 10, along with an indication of the significance of the concert music content on the measured level.

Table 10: Ambient noise levels measured in residential areas, Evolution, Newcastle

Name	L_{Aeq}
Baltic Quay	59.2
Barker Street	<< 56.5
Brinkburn Street	<< 53.3
Brock Street	< 54.6
Chaucer Close	<< 52.4
Dean Street	<< 60
Howards Street	< 63.9
Mulgrave Terrace	<< 52.1
Quayside	< 62.8
St Ann's Street	54.9

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

3.15 The music from the event was only audible at a few of the measurement positions. This is likely to be due to a combination of factors:

- The music levels at the mixer desk were relatively low, approximately 10 dB below the typical concert level.
- The event was held in the centre of Newcastle with a number of major road networks around the event site.
- This event was the only one measured during the daytime period when traffic and background noise is generally higher.

Green Day, Wembley Stadium

3.16 The measured noise levels for each measurement location are given in Table 11, along with an indication of the significance of the concert music content on the measured level.

Table 11: Ambient noise levels measured in residential areas, Green Day, Wembley Stadium

Name	L_{Aeq}
Empire Court	< 57.2
Jesmond Avenue	53.5
Linden Avenue	50.3
Manor Drive	50.9
Park View	54.2
Tokyngton Community	61.4
Vivian Avenue	53.3
Windsor Crescent	<< 60.1

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

Mowtown, Kenwood House

3.17 The measured noise levels for each measurement location are given in Table 12, along with an indication of the significance of the concert music content on the measured level.

Table 12: Ambient noise levels measured in residential areas, Mowtown, Kenwood House

Name	L_{Aeq}
Bunkers Hill	<< 45.1
Fitzroy Park	51.7
Spainiards Close	< 45.9

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

KISS, Wembley Arena

3.18 The measured noise levels for each measurement location are given in Table 13, along with an indication of the significance of the concert music content on the measured level.

Table 13: Ambient noise levels measured in residential areas, KISS, Wembley Arena

Name	L_{Aeq}
Alexandra Court	<< 53.1
Dagmar Road	<< 46.0
Empire Court	<< 51.9
Forum House, Engineer Way	<< 55.4
Raglan Court	< 47.9

< indicates MNL 5 to 10 dB less, << indicates MNL over 10 dB less

3.19 The music was only audible at one of the measurement positions and was not dominant at this position. This was due to the high level of sound insulation provided by the enclosed arena building.

4.0 Analysis of Concert Noise Responses

Concert Noise Maps

4.1 Noise mapping was performed using SoundPLAN 6.4 noise mapping software. An Ordnance Survey street map was used as a mapping base onto which the event noise levels were overlaid from the noise survey data. The propagating noise levels from the venue are shown on the maps using coloured bands, each of which has a 5 dB bandwidth.

4.2 The noise maps were optimised by an iterative procedure to provide the best possible agreement with measured sound levels at the positions which were identified as most representative of the Music Noise Level.

4.3 Whilst the maps present the best possible agreement, it is not possible for the maps to accurately reflect all the measured noise levels as some of the locations are affected by localised attenuation from buildings and other geographical features. Due to project constraints such features are not included within the noise-response maps, therefore a general limit to their accuracy exists when considering precise locations.

4.4 Details of the noise monitoring and survey respondent locations are shown on the noise maps as PDF annotations. Information about each annotation can be viewed by selecting the respective annotation marker when viewing the PDF file in Adobe Reader.

4.5 Noise monitoring locations are identified as blue arrows and are annotated with the location and measurement results.

4.6 Information about each of the interview responses was entered onto the plan as an annotation, at locations determined using the full address supplied by Ipsos MORI. Each coloured ‘star’ annotation shows the post code location and subjective response to Survey Question 17 and 18 if the music was audible.

The respondent location 'star' markers are categorised into five colours representing the response to Questions 17 and 18 i.e. Very, Fairly, Not Very, Not at All Annoyed and Inaudible/Can't remember.

4.7 Where there are a number of respondents in close proximity to one another, it is easier to interpret the survey responses by zooming in to the location through Adobe Reader.

4.8 Whilst the data analysis uses the exact respondent address, in order to maintain anonymity for the respondents, the survey annotation positions have been randomly distributed within 20m of the true survey location and utilise 'stars' as opposed to arrows to indicate the respondent location without precisely identifying them.

4.9 The noise maps for each event are presented in Appendix A. To print the noise maps with annotations it is necessary to have Acrobat Adobe Reader version 10 or the full Acrobat Adobe package.

4.10 As weather conditions such as wind direction can affect noise propagation, the maps also include details of the wind strength and direction. The full weather data is also reproduced in Appendix B.

Dose Response Relationship

4.11 A dose-response relationship has been investigated by linking the social survey response data and the estimated MNL determined from the noise map.

4.12 The following sections present analysis tables for each event and a summary of all 10 event responses collated. The dose response relationships are presented in both 5 dB and 10 dB bands.

4.13 The full responses to Q17 and Q18 are analysed together, initially based on all respondents including those who could not hear the music. There are a wide

variety of reasons why any individual respondent may have not heard the music, such as:

- High external background noise, traffic etc
- High internal background noise, television etc
- Living room or bedrooms on facades facing away from event
- High level of sound insulation from building facade
- Hearing deficiency

4.14 The responses to Q18 are then analysed separately to look at the opinions of just those who heard the music.

4.15 There are a large number of potential variables which affect an individual's perception to music noise from an event, as listed below. Further discussion can be found on pages 35 to 42 of the Ipsos Mori report.

- Prior knowledge of event
- Windows open / closed during the event
- Children in household
- Music taste
- Shift-work
- Age/hearing ability
- Previous experience of noise from venue
- Background noise level

Augmented dose response relationship

4.16 Following the establishment of the dose response for the measured event noise levels, predictions have been made of the likely change in the percentage of the population either "Fairly Annoyed" or "Very Annoyed" by the concert noise for a theoretical reduction in event noise level.

4.17 Predicting this change has been achieved by re-mapping the population within each noise category to the respective response rate for the new noise band they would have been exposed to. For example, when considering a 5 dB reduction in noise, the new -5dB band responses are calculated by applying the response proportions from the previously adjacent lower band. Responses for the new lowest category (eMNL < 35 dB) would be assigned to be “not annoyed”.

4.18 For each of the individual events an assessment of the likely change in annoyance rates if the music noise level was lower has been produced. However these predictions are individual to the particular events and therefore have not been collated for all events.

Overall Analysis of All 10 Concerts

4.19 The results from the ten individual events have been collated in order to provide an overall assessment of resident's dose response to music noise from concerts.

4.20 Table 14a show the percentage of all respondents giving a subjective response within each of the 5 dB estimated noise exposure bands.

Table 14a: Subjective response to noise levels (5dB categories) all events, all respondents

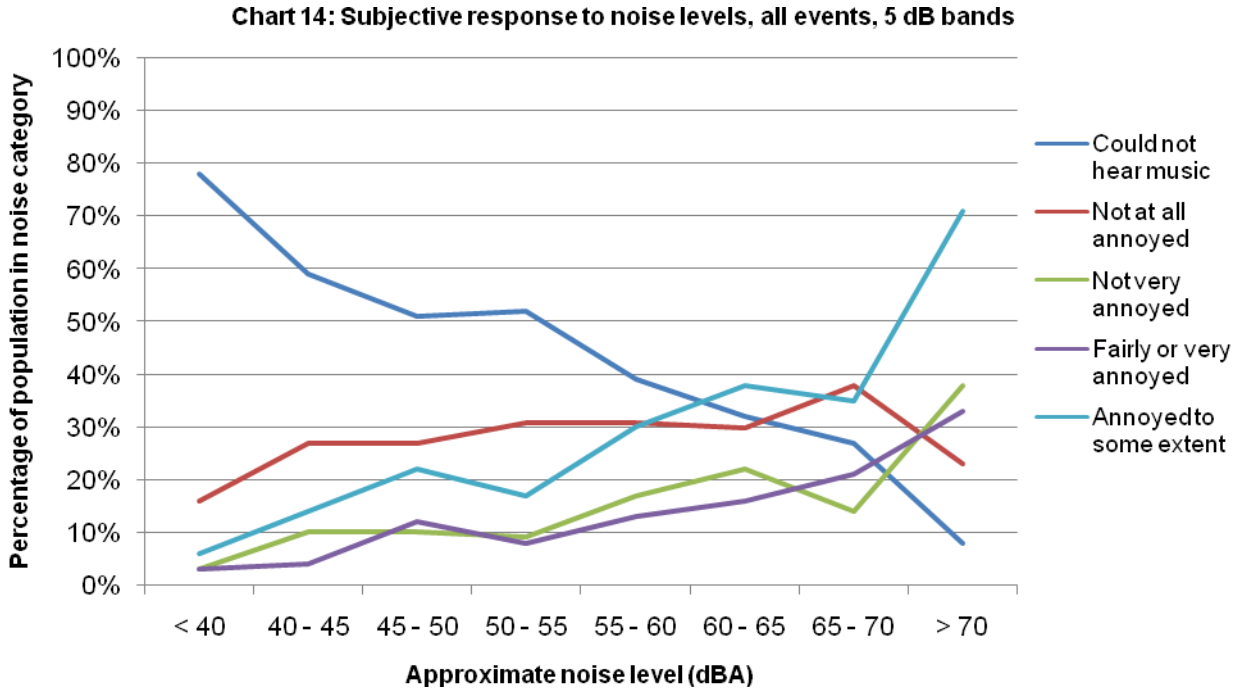
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	55%	25%	11%	9%	1725
< 40	78%	16%	3%	3%	460
40 - 45	59%	27%	10%	4%	293
45 - 50	51%	27%	10%	12%	222
50 - 55	52%	31%	9%	8%	252
55 - 60	39%	31%	17%	13%	262
60 - 65	32%	30%	22%	16%	137
65 - 70	27%	38%	14%	21%	56
> 70	8%	23%	38%	33%	40

4.21 Table 14b represents the data with the 'Not very annoyed' and 'Fairly or very annoyed' combined to present a category of 'Annoyed to some extent'.

Table 14b: Subjective response to noise levels (5dB categories) all events, all respondents

Estimated noise level (dBA)	Subjective response			Number of respondents
	Could not hear music	Not at all annoyed	Annoyed to some extent	
Overall	55%	25%	20%	1725
< 40	78%	16%	6%	460
40 - 45	59%	27%	14%	293
45 - 50	51%	27%	22%	222
50 - 55	52%	31%	17%	252
55 - 60	39%	31%	30%	262
60 - 65	32%	30%	38%	137
65 - 70	27%	38%	35%	56
> 70	8%	23%	71%	40

4.22 Chart 14 shows the percentage of all respondents giving a subjective response within each of the 5 dB estimated noise exposure bands.



4.23 The 5 dB bands present a clear linear dose response relationship, the only anomaly is in the 45 to 50 dB band where slightly higher number of residents are annoyed than in the higher 50-55 dB band.

4.24 The tables also gives a clear guide on the percentage of residents that will be aware of the music for any given external level. Again this presents a good linear correlation, with the music inaudibility reducing as the noise levels increase.

4.25 There is a clear increase in annoyance response above a MNL of 55 dB and a similar reduction in the number of people that did not notice or could not hear the music.

4.26 Table 14b indicates that at around a MNL of 60 dB the percentage of respondents ‘annoyed to some extent’ rises above both the ‘not annoyed’ and ‘inaudible’ categories.

4.27 The events surveyed were all managed in accordance with the best practice guidelines contained in the current Code of Practice and all employed an acoustic consultant to oversee the control of music levels. The overall results therefore indicate the typical percentage of residents that may be annoyed at concerts operated under the Code of Practice. However it should be noted that the results may not reflect annoyance rates at concerts without an acoustic consultant monitoring the MNL during the event.

4.28 Whilst 9% of all respondents were fairly or very annoyed by the music noise, it should be noted that only 1% of residents actually complained about the noise disturbance. The most common reasons for not making a complaint were that they "had nothing to complain about" (53%) or "event did not have sufficient impact to complain "(33%). This finding is similar to many other areas of impact where simply being annoyed does not necessarily trigger a complaint.

4.29 Table 15a shows the percentage of all respondents giving a subjective response within each of the 10 dB estimated noise exposure bands.

Table 15a: Subjective response to noise levels (10dB categories) all events, all respondents

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	55%	25%	11%	9%	1725
< 35	83%	10%	3%	4%	216
35 - 45	66%	24%	7%	4%	537
45 - 55	52%	29%	9%	10%	474
55 - 65	36%	31%	19%	14%	399
> 65	19%	31%	24%	26%	96

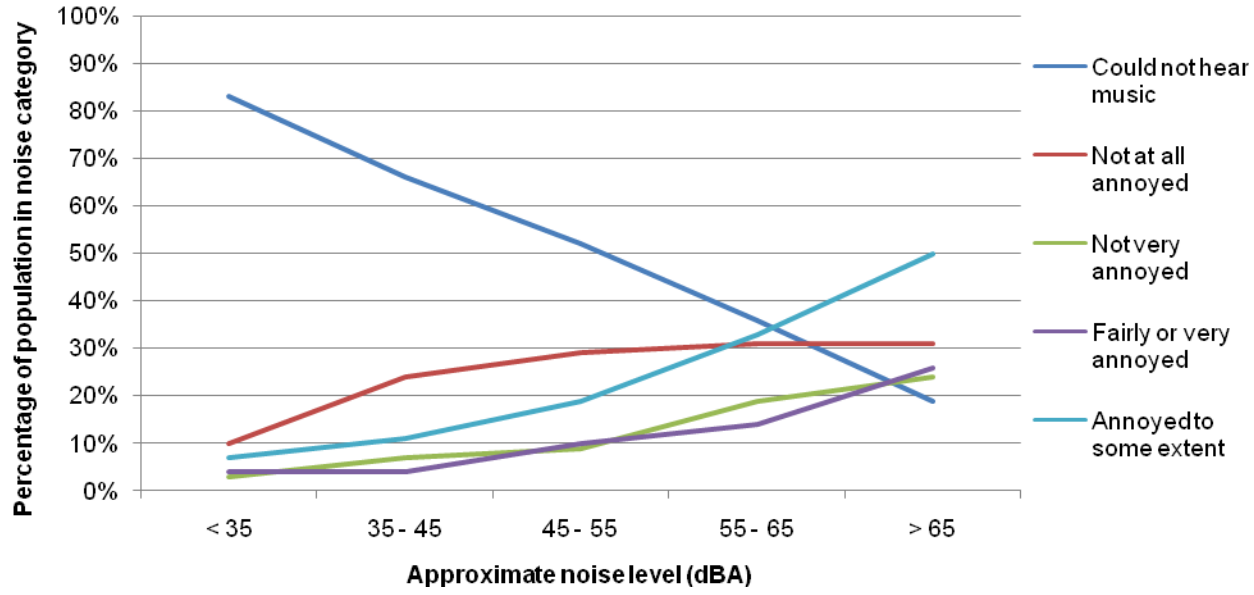
4.30 Table 15b represents the data with the 'Not very annoyed' and 'Fairly or very annoyed' combined to present a category of 'Annoyed to some extent'.

Table 15b: Subjective response to noise levels (10dB categories) all events, all respondents

Estimated noise level (dBA)	Subjective response			Number of respondents
	Could not hear music	Not at all annoyed	Annoyed to some extent	
Overall	55%	25%	20%	1725
< 35	83%	10%	7%	216
35 - 45	66%	24%	11%	537
45 - 55	52%	29%	19%	474
55 - 65	36%	31%	33%	399
> 65	19%	31%	50%	96

4.31 Chart 15 shows the percentage of all respondents giving a subjective response within each of the 10 dB estimated noise exposure bands.

Chart 15: Subjective response to noise levels, all events, 10 dB bands



4.32 The 10 dB table shows a slightly more linear response than the 5dB tables as the larger bandwidths smooth the anomalies in the smaller bands.

4.33 The results indicate that even at higher music levels at the residential properties there was still a significant proportion of the population in the immediate vicinity of an event that did not hear the music. The reasons for this are discussed in section 4.12.

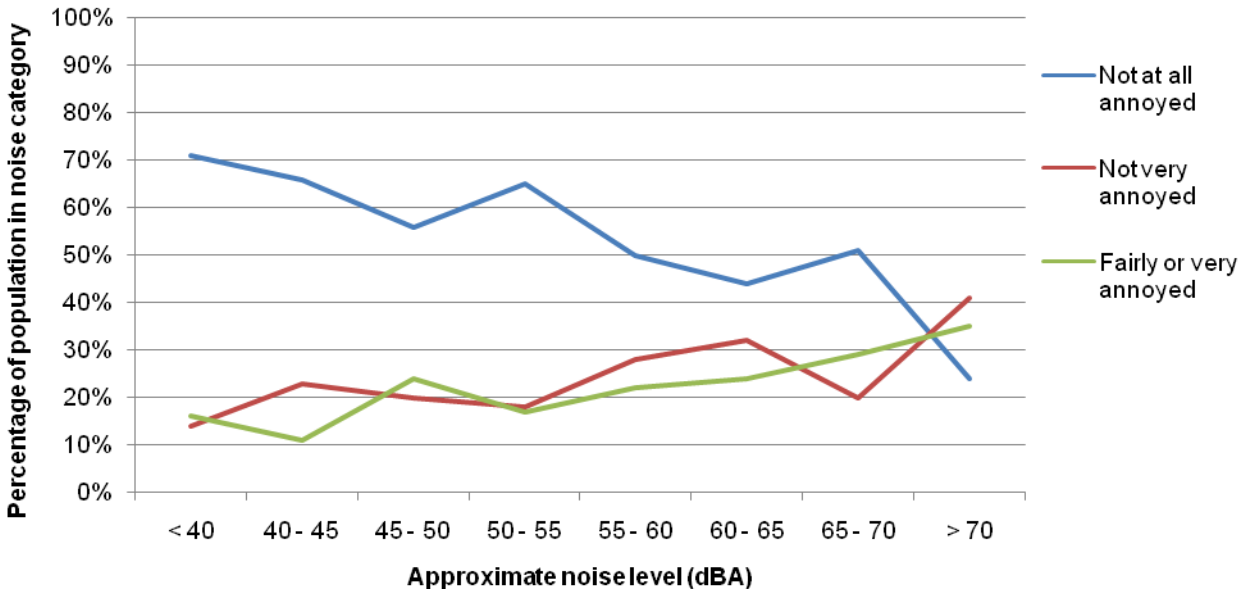
4.34 Therefore a dose response relationship has been established for just the residents who heard the music and expressed an opinion on how annoying it was.

4.35 The results given in Table 16 and Chart 16 show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB estimated noise exposure bands.

Table 16: Subjective response to *audible* music (5dB categories)

Estimated noise level (dBA)	Subjective response			Number of respondents
	Not at all	Not very annoyed	Fairly or very annoyed	
Overall	57%	23%	20%	784
< 40	71%	14%	16%	102
40 - 45	66%	23%	11%	120
45 - 50	56%	20%	24%	109
50 - 55	65%	18%	17%	120
55 - 60	50%	28%	22%	161
60 - 65	44%	32%	24%	93
65 - 70	51%	20%	29%	41
> 70	24%	41%	35%	37

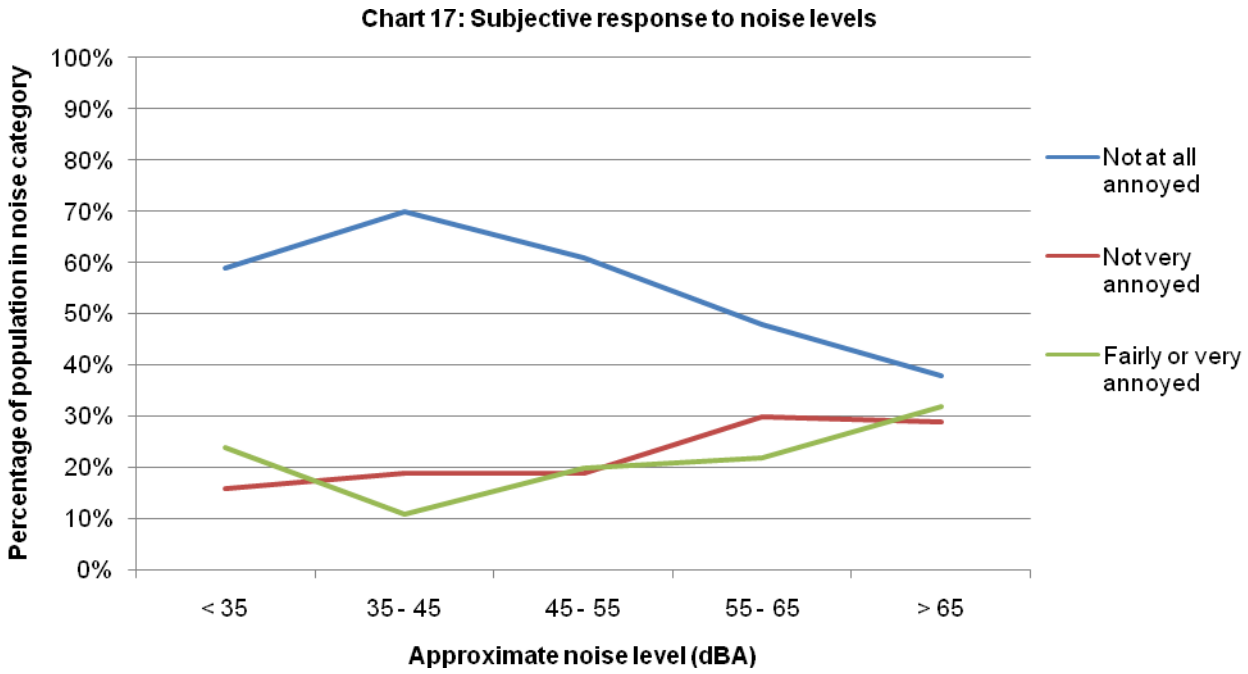
Chart 16: Subjective response to audible noise levels, all events, 10 dB bands



4.36 Again with the exception of the 45-50 dB band the results show a clear linear dose response to increasing music levels.

4.37 Table 17 and Chart 17 show the percentage of respondents giving a subjective response to the audible concert music within each of the 10 dB estimated noise exposure bands.

Table 17: Subjective response to *audible* music (10dB categories)				
Estimated noise level (dBA)	**Subjective response**			**Number of respondents**
	Not at all	**Not very annoyed**	**Fairly or very annoyed**	
Overall	57%	23%	20%	784
< 35	59%	16%	24%	37
35 - 45	70%	19%	11%	185
45 - 55	61%	19%	20%	229
55 - 65	48%	30%	22%	254
> 65	38%	29%	32%	78



4.38 The tables and charts above indicate a general link between increasing music noise levels and the percentage of people annoyed. However, it is not a completely linear correlation and it is likely that other external factors (such as those listed in 4.15) complicate this relationship.

4.39 It appears that a significant percentage of the population will form an opinion on the music's subjective annoyance irrespective of the actual level of music.

4.40 The opinion formed will be influenced by the factors highlighted in section 4.14 and are also likely to be influenced by other concert related factors such as annoyance from additional event traffic, attendees littering etc, see pages 51 and 52 of Ipsos Mori report.

4.41 Table 18a below presents a summary of the percentage of all interviewees 'annoyed' set against the event Music Noise Level and the Code of Practice venue category. The venues are listed in order of percentage of annoyance, high to low. The Wembley Arena event has been excluded from the list as it does not fit into any specific C of P category.

Table 18a: Comparison of annoyance response against MNL and C of P venue category

Event	% all respondents 'fairly' or 'very annoyed'	Typical event MNL at mixing desk $L_{Aeq\ 15min}$	Venue Category
Green Day, Manchester	29%	100 dB	Urban Stadia
Green Day, Wembley Stadium	11%	101 dB	Urban Stadia
Pride, Brighton	11%	96 dB	Other Urban
Pink, Glasgow	10%	*Est 98 dB*	Urban Stadia
Pink, Coventry	8%	98 dB	Urban Stadia
Mowtown, Kenwood House	5%	88 dB	Other Urban
Evolution, Newcastle	5%	89 dB	Other Urban
Help for Heroes, Twickenham	4%	88 dB	Urban Stadia
Proms, Swansea	2%	*Est 85 dB*	Other Urban

4.42 From the table above it is important to note the Help for Heroes event as having a lower sound level than other stadium events and the Pride, Brighton event as having a higher sound level than other 'Other Urban' amongst this sample.

4.43 The results of this analysis are interesting, suggesting that for these 'Urban' events there is a correlation between the mixing desk level and the percentage of people that will be annoyed. The table indicates that in general, approximately 10% of the population were 'fairly' or 'very annoyed' by any 'Urban' events with a mixer desk MNL of around 100 dB. This dropped to approximately 5% of the population annoyed by any 'Urban' events with a mixer desk MNL of around 90 dB.

4.44 This suggests that it may be the level of music noise and not the type of venue that is significant within an urban environment and therefore a review of the Code of Practice may wish to consider whether different criteria are required for different urban venues, as is currently the case.

4.45 Unfortunately the project did not have the opportunity to survey any rural venues to test the dose response of these types of events. An option for future research would be to undertake a similar survey of rural venues.

4.46 Table 18b below presents the corresponding response from the Ipsos Mori survey of the concert attendees who expressed an opinion on the level of music within the venue.

Table 18b: Comparison of attendees music level response against Mixer desk level				
Event	**Typical event MNL at mixing desk** $L_{Aeq\ 15min}$	**Too quiet**	**Just right**	**Too loud**
Kiss, Wembley Arena	104 dB	9%	77%	12%
Green Day, Manchester	100 dB	23%	73%	3%
Green Day, Wembley Stadium	101 dB	18%	78%	3%
Pride, Brighton	96 dB	10%	79%	9%
Pink, Glasgow	*Est 98 dB*	7%	88%	5%
Pink, Coventry	98 dB	4%	79%	14%
Mowtown, Kenwood House	88 dB	21%	76%	2%
Evolution, Newcastle	89 dB	34%	66%	0%
Help for Heroes, Twickenham	88 dB	14%	79%	6%
Proms, Swansea	*Est 85 dB*	17%	77%	4%

4.47 Table 18b indicates that a significant percentage of the concert attendees at events with a mixer desk music level below 90 dBA considered the music level to be too low.

4.48 At the events with a music level of around 100 dB there is significant variances in opinions between events, this is likely to be due to differences in music type and audience demographic. These issues are discussed further in the Ipsos Mori report, page 85.

4.49 Further dose response analysis has been carried out to look at the Code of Practice event category groupings to identify any differences between venue types.

4.50 Table 19a and 19b show the percentage of all respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands for the stadium events.

Table 19a: Subjective response to noise levels (5dB categories) Stadium Events (Manchester, Coventry, Wembley Stadium, Hampden, Twickenham)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
< 40	78%	14%	4%	3%	97
40 - 45	51%	31%	13%	6%	159
45 - 50	51%	27%	9%	13%	174
50 - 55	53%	29%	9%	9%	166
55 - 60	35%	31%	18%	16%	173
60 - 65	32%	23%	23%	23%	79
65 - 70	13%	27%	20%	40%	15
> 70	4%	17%	43%	35%	23

Table 19b: Subjective response to noise levels (10dB categories) Stadium Events (Manchester, Coventry, Wembley Stadium, Hampden, Twickenham)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
< 35	70%	20%	5%	5%	20
35 - 45	61%	25%	10%	5%	236
45 - 55	52%	28%	9%	11%	340
55 - 65	34%	29%	19%	18%	252
> 65	8%	21%	34%	37%	38

4.51 Table 20a and 20b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 and 10 dB estimated noise exposure bands for the stadium events.

Table 20a: Subjective response to *audible* noise (5dB categories) Stadium Events (Manchester, Coventry, Wembley Stadium, Hampden, Twickenham)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
< 40	86%	14%	21
40 - 45	88%	12%	78
45 - 50	73%	27%	86
50 - 55	81%	19%	78
55 - 60	75%	25%	113
60 - 65	67%	33%	54
65 - 70	54%	46%	13
> 70	64%	36%	22

Table 20b: Subjective response to *audible* noise (10dB categories) Stadium Events (Manchester, Coventry, Wembley Stadium, Hampden, Twickenham)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
< 35	83%	17%	6
35 - 45	88%	12%	93
45 - 55	77%	23%	164
55 - 65	72%	28%	167
> 65	60%	40%	35

4.52 Table 21a and 21b show the percentage of all respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands for the ‘Urban Other’ events.

Table 21a: Subjective response to noise levels (5dB categories) Urban/Other Events (Kenwood, Swansea, Brighton, Newcastle)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
< 40	73%	20%	4%	2%	255
40 - 45	66%	26%	6%	3%	116
45 - 50	40%	47%	7%	7%	30
50 - 55	51%	35%	8%	6%	86
55 - 60	46%	30%	16%	8%	89
60 - 65	33%	40%	21%	7%	58
65 - 70	32%	41%	12%	15%	41
> 70	12%	29%	29%	29%	17

Table 21b: Subjective response to noise levels (10dB categories) Urban/Other Events (Kenwood, Swansea, Brighton, Newcastle)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
< 35	81%	13%	4%	2%	129
35 - 45	66%	27%	5%	2%	242
45 - 55	48%	38%	8%	6%	116
55 - 65	41%	34%	18%	7%	147
> 65	26%	38%	17%	19%	58

4.53 Table 22a and 22b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 and 10 dB estimated noise exposure bands for the ‘Urban Other’ events.

Table 22a: Subjective response to *audible* noise (5dB categories) Urban/Other Events (Kenwood, Swansea, Brighton, Newcastle)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
< 40	91%	9%	68
40 - 45	93%	8%	40
45 - 50	89%	11%	18
50 - 55	88%	12%	42
55 - 60	85%	15%	48
60 - 65	90%	10%	39
65 - 70	79%	21%	28
> 70	67%	33%	15

Table 22b: Subjective response to *audible* noise (10dB categories) Urban/Other Events (Kenwood, Swansea, Brighton, Newcastle)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
< 35	88%	12%	25
35 - 45	93%	7%	83
45 - 55	88%	12%	60
55 - 65	87%	13%	87

4.54 The tables indicate that the stadium events give higher levels of annoyance for the same level of music noise at the residential properties. This may be linked to perception of how loud the music must be within a stadium by residents compared to an unenclosed park, i.e. the louder the music is believed to be at the event the more disturbing it is perceived to be by the resident.

4.55 There may also be a link between the more frequent general use of the stadiums and reducing tolerance to additional music events.

4.56 The following sections present the individual analysis for each event.

Green Day, Manchester

4.57 The relevant noise map BPC5077-E1 produced for the Green Day Manchester event is presented in Appendix A.

4.58 There is a general visual correlation between the annoyance ratings and the noise level, i.e. properties closer to the venue tend to display higher levels of annoyance although there is also significant variation between adjacent households assumed to be exposed to similar noise levels.

4.59 The annoyed responses are evenly distributed around the venue with no area demonstrating particularly strong reaction.

4.60 Tables 23a and 23b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 23a: Subjective response to noise levels (5dB categories) Green Day, Manchester

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	25%	31%	15%	29%	174
< 40	82%	18%	0%	0%	11
40 - 45	22%	33%	0%	44%	9
45 - 50	26%	36%	11%	26%	53
50 - 55	33%	33%	13%	20%	30
55 - 60	20%	34%	20%	25%	44
60 - 65	0%	18%	27%	55%	22
> 65	0%	25%	25%	50%	4

Table 23b: Subjective response to noise levels (10dB categories) Green Day, Manchester					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	25%	31%	15%	29%	174
35 - 45	55%	25%	0%	20%	20
45 - 55	29%	35%	12%	24%	83
55 - 65	14%	29%	23%	35%	66
> 65	0%	25%	25%	50%	4

4.61 Table 24a and 24b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 24a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	62%	38%	130
< 40	100%	0%	2
40 - 45	43%	57%	7
45 - 50	64%	36%	39
50 - 55	70%	30%	20
55 - 60	69%	31%	35
60 - 65	45%	55%	22
> 65	50%	50%	4

Table 24b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	62%	38%	130
35 - 45	56%	44%	19
45 - 55	66%	34%	60
55 - 65	60%	40%	58
> 65	50%	50%	4

4.62 The tables clearly indicate a link between increasing music noise levels and the percentage of people annoyed. However, it is not a directly linear correlation and it is likely that other external factors (such as those listed in 3.17) complicate this relationship.

4.63 From Tables 23a and 24a, there is a clear increase in annoyance response above L_{Aeq} 60 dB and a similar reduction in the number of people that did not notice or could not hear the music.

4.64 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 25a and 25b below for 5 dB and 10 dB categories respectively.

Table 25a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction from 100 dBA	**Estimated level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	74	29%
-5	69	30%
-10	64	20%
-15	59	26%

Table 25b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction from 100 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	74	29%
-10	64	22%
-20	54	20%

4.65 The tables indicate that a reduction of approximately 6% points could be achieved at this venue for each 5 dBA drop in MNL.

4.66 It is also worth noting that 73 % of the concert attendees thought the Mixer Desk level at around L_{Aeq} 100 dB was 'just right', not 'too loud' or 'too low'. If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level 'too low'. For this event 23% of the attendees felt the music was already too quiet.

Pink, Glasgow

4.67 The relevant noise map BPC5077-E2 produced for the Pink, Glasgow event is presented in Appendix A.

4.68 There is a general visual correlation between the annoyance ratings and the noise level, i.e. properties closer to the venue tend to display higher levels of annoyance although there is also significant variation between adjacent households assumed to be exposed to similar noise levels.

4.69 There was a concentration of annoyed residents to the south east of the stadium.

4.70 Tables 26a and 26b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 26a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	40	32	18	10	181
< 40	75%	25%	0%	0%	8
40 - 45	34%	45%	19%	2%	47
45 - 50	83%	17%	0%	0%	23
50 - 55	71%	29%	0%	0%	14
55 - 60	27%	36%	24%	13%	45
60 - 65	39%	22%	22%	17%	23
65 - 70	0%	33%	33%	33%	3
> 70	0%	22%	39%	39%	18

Table 26b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	40	32	18	10	181
< 35	100%	0%	0%	0%	1
35 - 45	39%	43%	17%	2%	54
45 - 55	78%	22%	0%	0%	37
55 - 65	31%	31%	24%	15%	68
> 65	0%	24%	38%	38%	21

4.71 There is a significant drop in the percentage that could not hear the music in the 40-45 dB band. This is principally due to the number of residents interviewed on Prospecthill Circus which were almost a kilometre away from the venue but had a clear line of site to the venue across Toryglen Park, therefore noise was not being attenuated by intervening buildings.

4.72 Table 27a and 27b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 27a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	83%	17	109
< 40	100%	0%	2
40 - 45	97%	3%	31
45 - 50	100%	0%	4
50 - 55	100%	0%	4
55 - 60	82%	18%	33
60 - 65	71%	29%	14
65 - 70	67%	33%	3
> 70	61%	39%	18

Table 27b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	83%	17	109
35 - 45	97%	3%	33
45 - 55	100%	0%	8
55 - 65	79%	21%	47
> 65	62%	38%	21

4.73 The tables clearly indicate a link between increasing music noise levels and the percentage of people annoyed. However, it is not a directly linear correlation and it is likely that other external factors (such as those listed in 3.17) complicate this relationship.

4.74 There is a clear increase in annoyance response above L_{Aeq} 55 dB and a similar reduction in the number of people that did not notice or could not hear the music.

4.75 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 28a and 28b below for 5 dB and 10 dB categories respectively.

Table 28a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories

Event noise level reduction from Est 98 dBA	Noise level at nearest property (dBA)	% population 'fairly' or 'very annoyed' within 1km radius
0	78	10%
-5	73	6%
-10	68	2%
-15	63	2%

Table 28b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories

Event noise level reduction from Est 98 dBA	Noise level at nearest property (dBA)	% population 'fairly' or 'very annoyed' within 1km radius
0	78	10%
-10	68	2%
-20	58	1%

4.76 The tables indicate that a reduction of approximately 4% points could be achieved at this venue for each 5 dBA drop in MNL.

4.77 It is also worth noting that 88% of the concert attendees thought the Music Noise Level estimated at around L_{Aeq} 100 dB was ‘just right’, not ‘too loud’ or ‘too low’. . If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level ‘too low’. For this event only 7% of the attendees felt the music was already too quiet.

Pink, Coventry

4.78 The relevant noise map BPC5077-E3 produced for the Pink, Coventry event is presented in Appendix A.

4.79 There is no visual correlation between the annoyance ratings and the noise level. There are a considerable number of properties close to the venue that did not hear the music despite the map indicating relatively high music levels. This may be due to a shadowing effect of the stadium reducing the noise level close to the venue which is not reflected in the modelling. Alternatively the background noise may have been high as a result of the dual carriage way that runs between the venue and the properties to the west.

4.80 It is also noted that there are a number of respondents approximately 1km to the south west of the venue that were annoyed, despite the predicted low level at this distance. This may be due to weather conditions during the event, as there was a northerly wind and no cloud cover which can give rise to temperature inversions which can reflect sound back down to the ground some distance from the source.

4.81 Tables 29a and 29b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 29a: Subjective response to noise levels (5dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	53	28	11	8	220
< 40	55%	24%	10%	10%	29
40 - 45	53%	24%	16%	8%	38
45 - 50	52%	27%	12%	10%	52
50 - 55	58%	27%	9%	5%	55
55 - 60	45%	33%	9%	12%	33
60 - 65	54%	46%	0%	0%	13

Table 29b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	53	28	11	8	220
< 35	69%	19%	6%	6%	16
35 - 45	49%	25%	16%	10%	51
45 - 55	55%	27%	10%	7%	107
55 - 65	48%	37%	7%	9%	46

4.82 Tables 30a and 30b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 30a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	83%	17%	103
< 40	77%	23%	13
40 - 45	83%	17%	18
45 - 50	80%	20%	25
50 - 55	87%	13%	23
55 - 60	78%	22%	18
60 - 65	100%	0%	6

Table 30b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	83%	17%	103
< 35	80%	20%	5
35 - 45	81%	19%	26
45 - 55	83%	17%	48
55 - 65	83%	17%	24

4.83 The tables do not indicate any link between increasing music noise levels and the percentage of people annoyed.

4.84 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 31a and 31b below for 5 dB and 10 dB categories respectively.

Table 31a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories

Event noise level reduction from 98 dBA	Noise level at nearest property (dBA)	% population 'fairly' or 'very annoyed' within 1km radius
0	67	8%
-5	62	8%
-10	57	7%
-15	52	6%

Table 31b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories

Event noise level reduction from 98 dBA	Noise level at nearest property (dBA)	% population 'fairly' or 'very annoyed' within 1km radius
0	67	8%
-10	57	6%
-20	47	2%

4.85 The tables do not indicate that annoyance rates would be significantly lower if music levels were reduced.

4.86 It is also worth noting that 79 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 98 dB was 'just right', though 14% thought it was 'too loud' the highest of the 10 events.. If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level 'too low'. Though for this event only 4% of the attendees felt the music was too quiet.

Pride, Brighton

4.87 The relevant noise map BPC5077-E4 produced for the Pride, Brighton event is presented in Appendix A.

4.88 There is a general visual correlation between the annoyance ratings and the noise level, i.e. properties closer to the venue tend to display higher levels of annoyance although there is also significant variation between adjacent households assumed to be exposed to similar noise levels.

4.89 The responses are relatively evenly spread around the venue with no particular area displaying non typical reactions to the music. There is however generally more audibility to the east, which was downwind of the venue.

4.90 Tables 32a and 32b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 32a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	30%	40%	19%	11%	125
50 - 55	64%	36%	0%	0%	14
55 - 60	36%	36%	19%	8%	36
60 - 65	26%	44%	23%	7%	43
65 - 70	11%	56%	17%	17%	18
> 70	14%	21%	29%	36%	14

Table 32b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	30%	40%	19%	11%	125
45 - 55	64%	36%	0%	0%	14
55 - 65	30%	41%	22%	8%	79
> 65	13%	41%	22%	25%	32

4.91 Table 33a and 33b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 33a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	84%	16%	88
50 - 55	100%	0%	5
55 - 60	87%	13%	23
60 - 65	91%	9%	32
65 - 70	81%	19%	16
> 70	58%	42%	12

Table 33b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	84%	16%	88
45 - 55	100%	0%	5
55 - 65	89%	11%	55
> 65	71%	29%	28

4.92 The tables indicate a link between increasing music noise levels and the percentage of people annoyed.

4.93 There is a clear increase in annoyance response above L_{Aeq} 65 dB and a substantial reduction in the number who could not hear the music.

4.94 The music noise level at the nearest residential property was significantly above the other park events. This is likely to be why the annoyance rate for all respondents at 11%, is higher than the other park venues and was more typical of the Stadium annoyance response rate.

4.95 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 34a and 34b below for 5 dB and 10 dB categories respectively.

Table 34a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction from 96 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 750km radius**
0	73	11%
-5	68	6%
-10	63	3%
-15	58	1%

Table 34b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction from 96 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 750m radius**
0	73	11%
-10	63	3%
-20	53	1%

4.96 The tables indicate that a 5 dBA reduction in desk levels would significantly reduce the annoyance rates.

4.97 It is also worth noting that 79 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 96 dB was 'just right', not 'too loud' or 'too low' though 9% of concert attendees thought the music was 'too loud', the ighest percentage of all the 'Urban other' events. If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level 'too low'. For this event 10% of the attendees felt the music was too quiet.

Help for Heroes, Twickenham

4.98 The relevant noise map BPC5077-E5 produced for the Help for Heroes, Twickenham event is presented in Appendix A.

4.99 There is a general visual correlation between the event audibility and the noise level, i.e. properties closer to the venue tend to display higher levels of audibility.

4.100 This was the only event were there were no very annoyed respondents. There was only six fairly annoyed respondents, who's response does not seem to be linked to the distance from the venue. The fairly annoyed respondents were however all located to the east of the stadium, particularly the north east, this may be weather related.

4.101 Tables 35a and 35b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 35a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	52%	32%	12%	4%	145
< 40	89%	7%	4%	0%	27
40 - 45	55%	34%	9%	2%	44
45 - 50	53%	42%	0%	5%	19
50 - 55	25%	70%	5%	0%	20
55 - 60	30%	50%	0%	20%	10
60 - 65	41%	12%	41%	6%	17
65 - 70	33%	33%	33%	0%	3
> 70	20%	0%	60%	20%	5

Table 35b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	52%	32%	12%	4%	145
< 35	0%	100%	0%	0%	1
35 - 45	69%	23%	7%	1%	70
45 - 55	38%	56%	3%	3%	39
55 - 65	37%	26%	26%	11%	27
> 65	25%	13%	50%	13%	8

4.102 Table 36a and 36b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 36a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	91%	9%	70
< 40	100%	0%	3
40 - 45	95%	5%	20
45 - 50	89%	11%	9
50 - 55	100%	0%	15
55 - 60	71%	29%	7
60 - 65	90%	10%	10
65 - 70	100%	0%	2
> 70	75%	25%	4

Table 36b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	91%	9%	70
< 35	100%	0%	1
35 - 45	95%	5%	22
45 - 55	96%	4%	24
55 - 65	82%	18%	17
> 65	83%	17%	6

4.103 There does not appear to be a strong link between increasing music noise levels and the percentage of people annoyed.

4.104 There is a clear increase in annoyance response above L_{Aeq} 55 dB.

4.105 The annoyance rates for this event were very low. This is likely to be mainly due to the music noise level being relatively low for a stadium event and probably lower than residents are normally accustomed to for music events at this venue. It is also likely however that the charitable nature of the event will have reduced the number of people willing to express annoyance.

4.106 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 37a and 37b below for 5 dB and 10 dB categories respectively.

Table 37a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction from 88 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	77	4%
-5	72	3%
-10	67	1%
-15	62	1%

Table 37b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction 88 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	77	4%
-10	67	1%
-20	57	1%

4.107 It is also worth noting that 79 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 88 dB was 'just right', though 14% thought it was already 'too low'

Proms, Swansea

4.108 The relevant noise map BPC5077-E6 produced for the Proms, Swansea event is presented in Appendix A.

4.109 There were significantly higher levels of audibility to the north east of the venue. This may be due to the wind coming from a westerly direction..

4.110 Tables 38a and 38b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 38a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	57%	34%	7%	2%	170
< 40	53%	37%	7%	2%	83
40 - 45	69%	23%	7%	1%	70
45 - 50	33%	60%	0%	7%	15
50 - 55	0%	100%	0%	0%	2

Table 38b: Subjective response to noise levels (10dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	57%	34%	7%	2%	170
< 35	35%	50%	10%	5%	20
35 - 45	64%	28%	7%	2%	133
45 - 55	29%	65%	0%	6%	17

4.111 Table 39a and 39b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 39a: Subjective response to *audible* noise (5dB categories)

Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	95%	5%	73
< 40	95%	5%	39
40 - 45	95%	5%	22
45 - 50	90%	10%	10
50 - 55	100%	0%	2

Table 39b: Subjective response to *audible* noise (10dB categories)

Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	95%	5%	73
< 35	92%	8%	13
35 - 45	96%	4%	48
45 - 55	92%	8%	12

4.112 The tables do not indicate a strong link between increasing music noise levels and the percentage of people annoyed. This is likely to be a factor of the relatively low music level at this event.

4.113 Due to the very low annoyance rate for this event and the distribution of these responses the response re-mapping cannot be accurately carried out for this event. It is worth noting though that 77 % of the concert attendees thought the Music Noise Level estimated at around L_{Aeq} 85 dB was 'just right', though 17% thought it was 'too low'.

Evolution, Newcastle

4.114 The relevant noise map BPC5077-E7 produced for the Evolution, Newcastle event is presented in Appendix A.

4.115 There is a general visual correlation between the annoyance ratings and the noise level, i.e. properties closer to the venue tend to display higher levels of annoyance although there is also significant variation between adjacent households assumed to be exposed to similar noise levels.

4.116 There were a significant number of interviews conducted in three blocks of flats to the south of the main stage in Gateshead. None of these properties heard the music. This is likely to be due to high levels of traffic noise from the adjacent duel carriageway.

4.117 Tables 40a and 40b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 40a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	64%	23%	8%	5%	275
< 40	81%	14%	2%	2%	85
40 - 45	81%	15%	4%	0%	26
45 - 50	80%	20%	0%	0%	5
50 - 55	54%	31%	9%	6%	65
55 - 60	53%	26%	13%	8%	53
60 - 65	53%	27%	13%	7%	15
65 - 70	48%	30%	9%	13%	23
> 70	0%	67%	33%	0%	3

Table 40b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	64%	23%	8%	5%	275
< 35	88%	7%	2%	2%	43
35 - 45	76%	19%	3%	1%	68
45 - 55	56%	30%	9%	6%	70
55 - 65	53%	26%	13%	7%	68
> 65	42%	35%	12%	12%	26

4.118 Table 41a and 41b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 41a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	86%	14%	99
< 40	88%	12%	16
40 - 45	100%	0%	5
45 - 50	100%	0%	1
50 - 55	87%	13%	30
55 - 60	84%	16%	25
60 - 65	86%	14%	7
65 - 70	75%	25%	12
> 70	100%	0%	3

Table 41b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	86%	14%	99
< 35	80%	20%	5
35 - 45	94%	6%	16
45 - 55	87%	13%	31
55 - 65	84%	16%	32
> 65	80%	20%	15

4.119 The tables indicate a link between increasing music noise levels and the percentage of people annoyed. However, it is not a directly linear correlation and it is likely that other external factors (such as those listed in 4.14) complicate this relationship.

4.120 There is an increase in annoyance response above L_{Aeq} 65 dB.

4.121 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 42a and 42b below for 5 dB and 10 dB categories respectively.

Table 42a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction from 89 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1.5km radius**
0	75	5%
-5	70	3%
-10	65	1%
-15	60	1%

Table 42b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction from 89 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1.5km radius**
0	75	5%
-10	65	3%
-20	55	1%

4.122 It is also worth noting that 66 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 89 dB was 'just right', though 34% thought the level was 'too low', the highest percentage of the 10 events.

Green Day, Wembley Stadium

4.123 The relevant noise map BPC5077-E8 produced for the Green Day, Wembley Stadium event is presented in Appendix A.

4.124 There is a general visual correlation between the annoyance ratings and the noise level, i.e. properties closer to the venue tend to display higher levels of annoyance although there is also significant variation between adjacent households assumed to be exposed to similar noise levels.

4.125 The majority of annoyed respondents were located to the south of the stadium in the Tokyngton district. This is likely to have been influenced by the moderate northerly wind during the event.

4.126 Tables 43a and 43b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 43a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	67%	11%	11%	11%	168
< 40	95%	5%	0%	0%	22
40 – 45	90%	5%	5%	0%	21
45 – 50	67%	7%	15%	11%	27
50 – 55	66%	11%	11%	13%	47
55 – 60	51%	17%	20%	12%	41
60 – 65	50%	25%	0%	25%	4
65 – 70	20%	20%	0%	60%	5

Table 43b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	67%	11%	11%	11%	168
< 35	100%	0%	0%	0%	2
35 - 45	93%	5%	2%	0%	41
45 - 55	66%	9%	12%	12%	74
55 - 65	51%	18%	18%	13%	45
> 65	20%	20%	0%	60%	5

4.127 Table 44a and 44b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 44a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	67%	33%	54
< 40	100%	0%	1
40 – 45	100%	0%	2
45 – 50	67%	33%	9
50 – 55	63%	38%	16
55 – 60	75%	25%	20
60 – 65	50%	50%	2
65 – 70	25%	75%	4

Table 44a: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	67%	33%	54
35 – 45	100%	0%	3
45 – 55	64%	36%	25
55 – 65	73%	27%	22
> 65	25%	75%	4

4.128 The tables clearly indicate a link between increasing music noise levels and a reduction the percentage who did not hear the music. However there is not such strong annoyance correlation.

4.129 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 45a and 45b below for 5 dB and 10 dB categories respectively.

Table 45a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction from 101 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	69	11%
-5	64	8%
-10	59	4%
-15	54	1%

Table 45b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction from 101 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	69	11%
-10	59	4%
-20	49	0%

4.130 The tables indicate that a reduction of approximately 4% points could be achieved at this venue for each 5 dBA drop in MNL.

4.131 It is also worth noting that 78 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 101 dB was 'just right', not 'too loud' or 'too low'. . If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level 'too low'. For this event 18% of the attendees felt the music was already too quiet.

Mowtown, Kenwood House

4.132 The relevant noise map BPC5077-E9 produced for the Mowtown, Kenwood House event is presented in Appendix A.

4.133 There is a general visual correlation between the audibility and the noise level, i.e. properties closer to the venue tend to display higher levels of audibility. There is generally more audibility to the east of the venue as this area was downwind during the event.

4.134 Tables 46a and 46b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 46a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	69%	21%	5%	5%	123
< 40	85%	10%	2%	2%	87
40 - 45	35%	50%	5%	10%	20
45 - 50	30%	40%	20%	10%	10
50 - 55	0%	60%	20%	20%	5

Table 46b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	69%	21%	5%	5%	123
< 35	89%	6%	3%	2%	66
35 - 45	54%	37%	2%	7%	41
45 - 55	20%	47%	20%	13%	15

4.135 Table 47a and 47b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 47a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	84%	16%	38
< 40	85%	15%	13
40 - 45	85%	15%	13
45 - 50	86%	14%	7
50 - 55	80%	20%	5

Table 47b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	84%	16%	38
< 35	86%	14%	7
35 - 45	84%	16%	19
45 - 55	83%	17%	12

4.136 The low number of people who were annoyed with this event and the wide dispersion of these respondents results in a poor correlation of levels with annoyance.

4.137 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 48a and 48b below for 5 dB and 10 dB categories respectively.

Table 48a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction (dBA)	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1.5km radius**
0	59	5%
-5	54	3%
-10	49	1%
-15	44	0%

Table 48b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction from 88 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1.5km radius**
0	59	5%
-10	49	2%
-20	39	0%

4.138 It is also worth noting that 76 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 88 dB was 'just right', not 'too loud' or 'too low'. . If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level 'too low'. For this event 21% of the attendees felt the music was already too quiet.

KISS, Wembley Arena

4.139 The relevant noise map BPC5077-E10 produced for the Kiss, Wembley Arena event is presented in Appendix A.

4.140 There is no obvious visual correlation between the annoyance ratings and the noise level. The vast majority of the respondents did not hear any music, this is due to the high level of insulation provided by the arena building.

4.141 In the Tokyngton area approximately a kilometre to the south east of the Arena there is a grouping of four very and fairly annoyed respondents. This is on the far side of Wembley stadium. This is difficult to explain as the music level at these properties should have been under 20 dBA within the properties even with their windows open. It is suspected that they were perhaps exposed to a different music noise source that evening, or were perhaps giving a general response to noise from the Stadium rather than the arena.

4.142 Tables 49a and 49b present the percentage of respondents giving a subjective response within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 49a: Subjective response to noise levels (5dB categories)

Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	86	4%	4%	6%	144
< 40	88%	6%	0%	6%	108
40 - 45	89%	0%	6%	6%	18
45 - 50	72%	0%	22%	6%	18

Table 49b: Subjective response to noise levels (10dB categories)					
Estimated noise level (dBA)	Subjective response				Number of respondents
	Could not hear music	Not at all annoyed	Not very annoyed	Fairly or very annoyed	
Overall	86%	4%	4%	6%	144
< 35	91%	1%	0%	7%	67
35 - 45	85%	8%	2%	5%	59
45 - 55	72%	0%	22%	6%	18

4.143 Table 50a and 50b show the percentage of respondents giving a subjective response to the audible concert music within each of the 5 dB and 10 dB estimated noise exposure bands.

Table 50a: Subjective response to *audible* noise (5dB categories)			
Estimated noise level (dBA)	Subjective response		Number of respondents
	Not at all or not very annoyed	Fairly or very annoyed	
Overall	55%	45%	20
< 40	46%	54%	13
40 - 45	50%	50%	2
45 - 50	80%	20%	5

Table 50b: Subjective response to *audible* noise (10dB categories)			
Estimated noise level (dBA)	**Subjective response**		**Number of respondents**
	Not at all or not very annoyed	**Fairly or very annoyed**	
Overall	55%	45%	20
< 35	17%	83%	6
35 - 45	67%	33%	9
45 - 55	80%	20%	5

4.144 The tables do not indicate any link between increasing music noise levels and the percentage of people annoyed.

4.145 The results of the response re-mapping following the methodology described in section 4.16 are shown in Tables 51a and 51b below for 5 dB and 10 dB categories respectively.

Table 51a. Indicative community annoyance with varying music noise levels Response re-mapping method, 5 dB categories		
Event noise level reduction from 104 dBA	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	50	6%
-5	45	4%
-10	40	2%
-15	35	1%

Table 51b. Indicative community annoyance with varying music noise levels Response re-mapping method, 10 dB categories		
Event noise level reduction from 104 (dBA)	**Noise level at nearest property (dBA)**	**% population 'fairly' or 'very annoyed' within 1km radius**
0	50	6%
-10	40	4%
-20	30	1%

4.146 It is also worth noting that 77 % of the concert attendees thought the Music Noise Level at around L_{Aeq} 104 dB was 'just right', thought 12% thought it was 'too loud'. If the reduced MNL was achieved by reducing the noise at source, it is likely that a greater proportion of the audience would find the level 'too low'. For this event 9% of the attendees felt the music was too quiet.

5.0 Conclusions

5.1 The dose response analysis has indicated a clear link between music noise levels and levels of annoyance of residents living near venues used for music events. The overall 10 event relationship for all respondents ranges from 4% 'fairly' or 'very' annoyed at music levels under 35 dBA rising to 26% annoyed with music levels over 65 dBA.

5.2 Looking at those 'annoyed to some extent' the relationship for all respondents ranges from 7% at music levels under 35 dBA rising to 50% annoyed with music levels over 65 dBA.

5.3 The relationship also gives a clear guide on the percentage of residents that will be aware of the music for any given external level. Again this presents a good linear correlation, with the music awareness increasing as the noise levels increase.

5.4 There is a clear increase in annoyance response above a MNL of 55 dB and a similar reduction in the number of people that did not notice or could not hear the music.

5.5 At around a MNL of 60 dB the percentage of respondents 'annoyed to some extent' rises above both the 'not annoyed' and 'inaudible' categories.

5.6 The results indicate that even at higher music levels at the residential properties there was still a significant proportion of the population in the immediate vicinity of an event that did not hear the music.

5.7 It also appears that a significant percentage of the population will form an opinion on the music's subjective annoyance irrespective of the actual level of music.

5.8 The opinion formed will be influenced by the factors highlighted in section 4.14 and are also likely to be influenced by other concert related factors such as annoyance from additional event traffic, attendees littering etc.

5.9 As would be expected, a number of the maps indicate that the residents living downwind of an event are more likely to hear the noise from the event.

5.10 The tables indicate that the stadium events give higher levels of annoyance for the same level of music noise at the residential properties. This may be linked to perception of how loud the music must be within a stadium by residents compared to an unenclosed park, i.e. the louder the music is believed to be at the event the more disturbing it is perceived to be by the resident.

5.11 Whilst 9% of all respondents were fairly or very annoyed by the music noise, it should be noted that only 1% of residents actually complained about the noise disturbance. The most common reasons for not making a complaint were that they “had nothing to complain about” (53%) or “event did not have sufficient impact to complain “(33%). This finding is similar to many other areas of impact where simply being annoyed does not necessarily trigger a complaint.

5.12 Annoyance rates for urban venues appear to be linked to music noise level rather than venue type, suggesting that the Code of Practice perhaps does not need to differentiate between these types of venues.

5.13 For each of the individual events an assessment of the likely change in annoyance rates if the music noise level was lower has been produced. However these predictions are individual to the particular events and therefore have not been collated for all events.

Appendix A. Noise-Response Maps

Noise Maps - BPC 5077-E1 to E10 are contained in a separate PDF file.

Event	Map Reference
Green Day, Manchester	BPC 5077-E1
Pink, Glasgow	BPC 5077-E2
Pink, Coventry	BPC 5077-E3
Pride, Brighton	BPC 5077-E4
Help for Heroes, Twickenham	BPC 5077-E5
Proms, Swansea	BPC 5077-E6
Evolution, Newcastle	BPC 5077-E7
Green Day, Wembley Stadium	BPC 5077-E8
Mowtown, Kenwood House	BPC 5077-E9
KISS, Wembley Arena	BPC 5077-E10

Please note, in order to print the annotations shown on the noise maps, the user must be using either Adobe Acrobat (full version) or Adobe Reader 10, for which a free download is available on the internet (at get.adobe.com/reader). Printing of PDF annotations is not supported in Adobe Reader versions 9 and below. In addition, the "Print notes and pop-ups" option must be enabled within the commenting tab in the application's preferences.

Appendix B. Event Meteorological Data

Event Weather Data			
Event	**Temperature °C**	**Wind direction & Speed**	**Cloud cover**
Green Day, Manchester	20	4m/s ENE	Clear
Pink, Glasgow	21	3m/s WSW	Partly Cloudy
Pink, Coventry	15	4m/s NNE	Clear
Pride, Brighton	18	3m/s SW	Scattered cloud
Help for Heroes, Twickenham	16	2m/s NNW	Partly Cloudy
Proms, Swansea	15	5m/s W	Scattered cloud
Evolution, Newcastle 30th	10	7m/s N	Partly Cloudy
Evolution, Newcastle 31st	10	1m/s ESE	Partly Cloudy
Green Day, Wembley Stadium	14	4m/s N	Partly Cloudy
Mowtown, Kenwood House	21	5m/s W	Partly Cloudy
KISS, Wembley Arena	10	3m/s NE	Clear

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