

Increasing student
engagement through
technology

Some personal reflections

Stevie Robertson

June 2012

Context

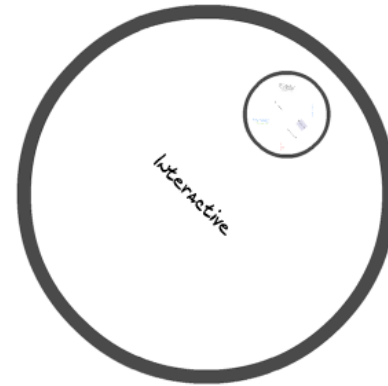
2nd Year students

9:00 AM Tuesday

The Riady

Trimester 1: 300 students

Trimester 2: 220 students



Lectures

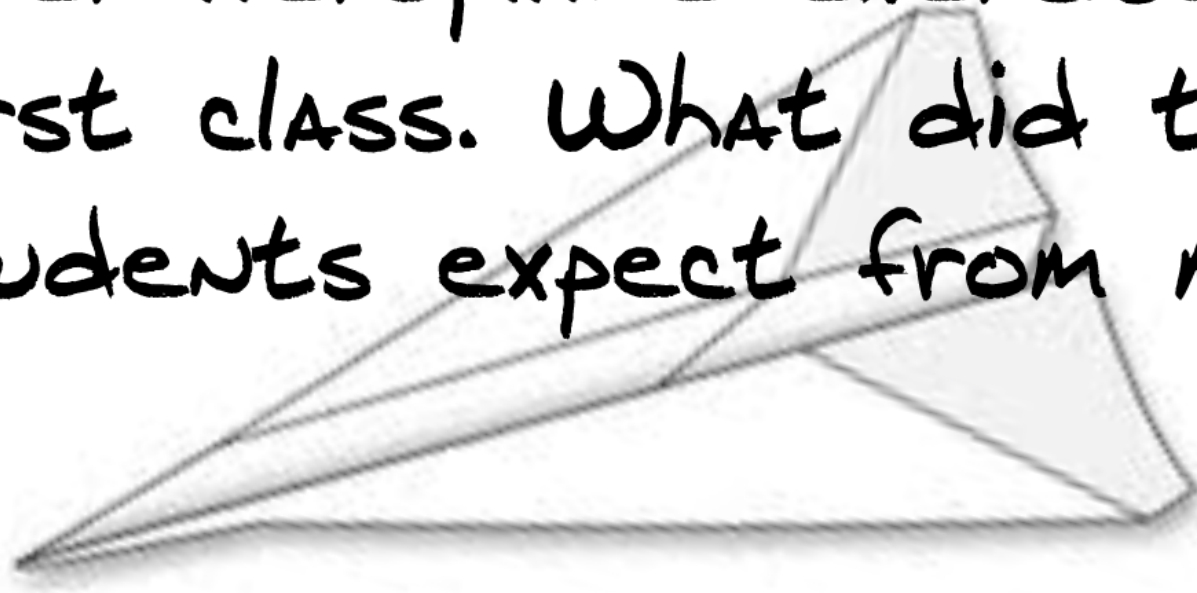


Interactive

Questions AND discussion to
encourage critical thinking

Why? Why? Why? Why? Why Not?

Paper aeroplane exercise in first class. What did the students expect from me?



Use of music in class



The mexican wave





7th Inning Stretch

Class rules enforced

No phones

No laptops

No chatting

No sitting at the back



Tutorials



Interactive self-selecting groups

Students encouraged to speak up but no
work for contribution.

Assessed presentation
compressed into 2,

Ex-UBS trader pleads not guilty to £1.5bn fraud

Kweku Adoboli faces trial for allegedly losing record sum while working for Swiss banking giant in London

Robert Booth
guardian.co.uk, Monday 30 January 2012 16:17 GMT

[A launce/analise](#)
Article history



Tesco boss Philip Clarke to go 'back to the floor' amid customer exodus

Move represents attempt to reinvigorate supermarket chain, whose customer base has dropped below 100m

Zoe Wood
guardian.co.uk, Thursday 13 March 2014 20:23 GMT

[A launce/analise](#)
Article history



The Tesco boss, Philip Clarke, has announced that he is going 'back to the floor'. Photograph: Daniel Berdnjak/Getty Images

Tesco's boss, Philip Clarke, dramatically announced that he was going "back to the floor" today as the growing customer exodus from its UK supermarkets puts his job on the

BBC NEWS MAGAZINE

11 March 2012 1 not approved at 11:57

Will you tell Starbucks your name?

COMMENTS (122)
By Vanessa Barford
BBC News Magazine

Coffee chain Starbucks has begun asking its UK customers their names in a bid to appear more friendly. But do people really want to be on first name terms with their barista?

Is it just a marketing ploy, or is it a sign of a new era of customer service? Or is it just a way to make the barista's job easier?

In/EPA

Mothercare hires LoveFilm chief executive Simon Calver

Chairman Alan Parker removed previous chief executive Ben Gordon two weeks after heavy profits warning last October

Simon Bowers
guardian.co.uk, Wednesday 8 February 2012 12:59 GMT

[A launce/analise](#)
Article history



Mothercare has hired LoveFilm chief executive Simon Calver to steer its recovery programme. Photograph: Rex Features

Mothercare has poached the chief executive of LoveFilm to lead its turnaround effort

ENCOURAGES reading in A
range of newspapers AND
news sources

Builds a bank of examples for the exam

Students encouraged to speak up but no mark for contribution.

Assessed presentations
compressed into 2 weeks

Can be challenging



Integral to module management

Building on the success of the previous years

WebCT



Integral to module management

tutorial and work groups

Updated weekly with tutorial information

Electronic textbook

Other reading AND articles posted for discussion

February 16, 2012

How Companies Learn Your Secrets

By CHARLES DUHIGG

Andrew Pole had just started working as a statistician for Target in 2002, when two colleagues from the marketing department stopped by his desk to ask an odd question: “If we wanted to figure out if a customer is pregnant, even if she didn’t want us to know, can you do that?”

January 21, 2012

Little Red (Litigious) Shoes

By JEANNIE SUK

CAN you trademark the color red?

This week a federal appellate question. The issue arises in Christian Louboutin shoes. If Laurent shoes infringe its red soles.

March 14, 2012

Why I Am Leaving Goldman Sachs

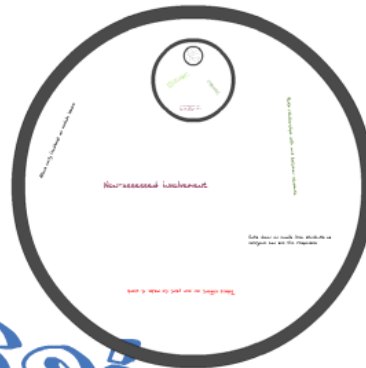
By GREG SMITH

TODAY is my last day at Goldman Sachs. After almost 12 years at the firm — first as a summer intern while at Stanford, then in New York for 10 years, and now in London — I believe I have worked here long enough to understand the trajectory of its culture, its people and its identity. And I can honestly say that the environment now is as toxic and destructive as I have ever seen it.



MIS system to track student engagement

Discussion Boards



Non-Assessed involvement

Build relationships with AND between students



Allows early feedback on module issues

Cuts down on emails from students as everyone can see the responses

Takes effort on our part to make it work

Coursework questions can be dealt with here rather than in tutorials.

Encourages students to write and express opinions. Allows formative feedback on writing style and argument building as term progresses.

Allows students the opportunity to test their understanding by answering each other's questions although this takes time.

Scheduling is when to do things.

And sequencing is what order things need to be done.

Think of it as getting ready to go out on a night out.

I.e. Loading part: How much to do? How much time? So in context, I have to get shower, put make up on, tan on, get dressed, do my hair, get to my friends and have pre-drinks.

Scheduling part: I need to do all these things before 9pm. So I will have to do these things prior to 9pm, How long will it take me to have a shower and do my hair etc.

Sequencing part: I need to have a shower first so I'll do that at 6pm. Then I'll put on the fake tan. Then I'll do my hair. After that I'll do my makeup, then get dressed, then I'll go to my friend's flat for pre-drinks for 9pm. Put them all in order.

Monitoring & Control: I had said I was going in a shower at 6pm but the bus back from town where I was shopping was late so I didn't manage to get into the shower until 7pm. Therefore, I have to do everything quicker and the planning starts from loading again.

Does this make sense?

Engagement Levels



Trimester 2 - 2010-11

	2010-11
	Trimester 2
<i>Average number of sessions per student</i>	20
<i>Average number of files accessed</i>	45
<i>Proportion of class using web-links</i>	76%
<i>Average number of links</i>	4
<i>Proportion of students reading boards</i>	
<i>Proportion of students posting</i>	
<i>Average number of messages read</i>	
<i>Average number of messages posted</i>	

	2010-11 Trimester 2	2011-12 Trimester 1
<i>Average number of sessions per student</i>	20	41
<i>Average number of files accessed</i>	45	74
<i>Proportion of class using web-links</i>	76%	63%
<i>Average number of links</i>	4	12
<i>Proportion of students reading boards</i>		80%
<i>Proportion of students posting</i>		23%
<i>Average number of messages read</i>		273
<i>Average number of messages posted</i>		4

Trimester 2 - 2011-12

	2010-11 Trimester 2	2011-12 Trimester 1	2011-12 Trimester 2
<i>Average number of sessions per student</i>	20	41	53
<i>Average number of files accessed</i>	45	74	80
<i>Proportion of class using web-links</i>	76%	63%	76%
<i>Average number of links</i>	4	12	8
<i>Proportion of students reading boards</i>		80%	88%
<i>Proportion of students posting</i>		23%	38%
<i>Average number of messages read</i>		273	646
<i>Average number of messages posted</i>		4	11

The discussion board has made me think about how I can make a valid business management point

discussion boards have been very helpful to me got many good answers from it!

Up until this term I had never seen or used the discussion board and found this really helpful if I had any queries about the work or module in general.

Student Comments


I love this discussion board aspect. Its a good source of stress relief over areas I'm not too confident on, and also trying to answer other peoples questions helps to give you a better understanding about subjects yourself

the discussion boards I feel are/were a great method of help and getting people towards their exam

constant helpful presence on these discussion boards

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the discussion boards I feel are/were helpful for help and getting

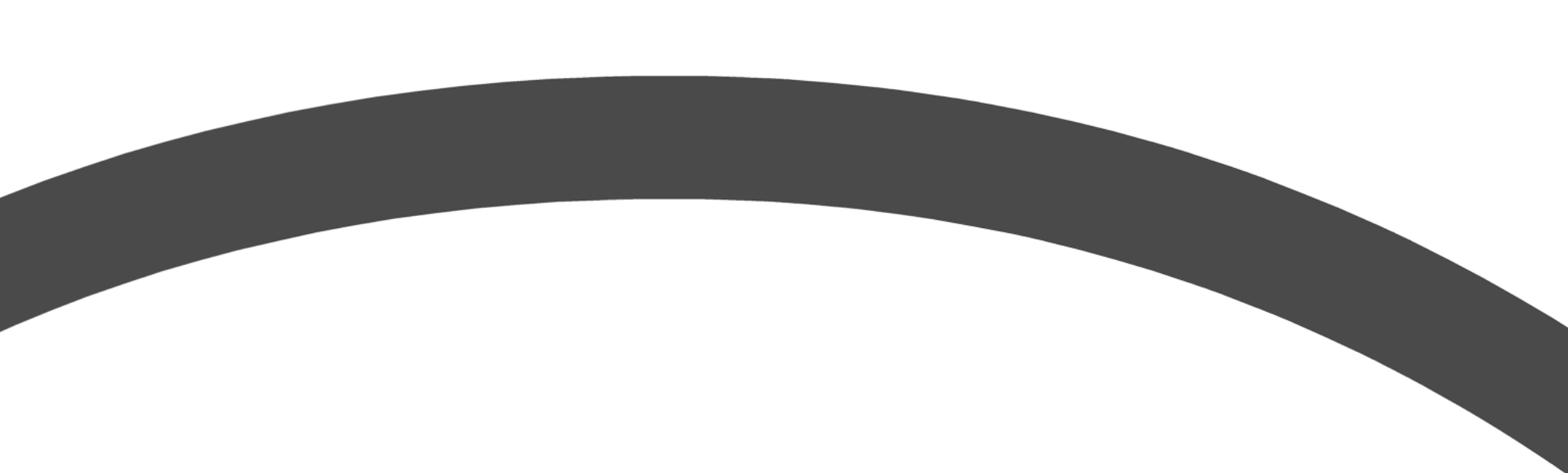


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Student Comme



constant helpful presence on these
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its



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Q

ABOUT

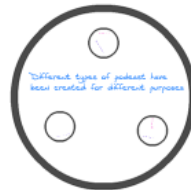
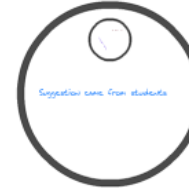
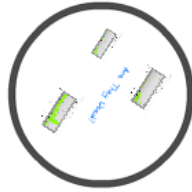
the discussion boards I feel are/were a great method of help AND getting people towards their exam

In today's lecture Stevie mentioned that it was 'impossible' to lick your own elbow.

The prospect of being branded a freak in front of the whole lecture audience and even worse, being asked to display such unusual skills (not very attractive) has forced me to use this less embarrassing anonymous environment to admit that I can indeed lick my own elbow.

Maybe something to consider- some things that may seem impossible (or are widely said to be impossible), are not always impossible for everyone.

Podcasts



By Richard E. By

To help students understand

Suggestion came from students

As a revision aid

To help dyslexic students

Different types of podcast have
been created for different purposes

Minimal effort on my part

Start with the most important part of the video

Creating a video
on the same topic

Start solutions to help with your problem

Remember to include the
main points of the video

Start video clip from video

Simple audio recordings of lectures.

Minimal effort on my part

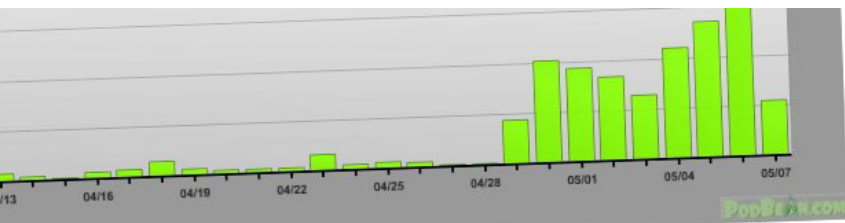
Short video clips from class

Encourages students to access the site AND then return to use other material

Short ANIMATIONS to help with exam revision



Helps students to see how
to go about answering
questions.



Media
All Files

Episode hits Total
1321

Are They Used?

Episode Hits Please notice, stats data are updated every 2

Media File: All Add Period: Last 7



Episode Hits

Please notice, stats data are updated every 24 hours.

Media File:

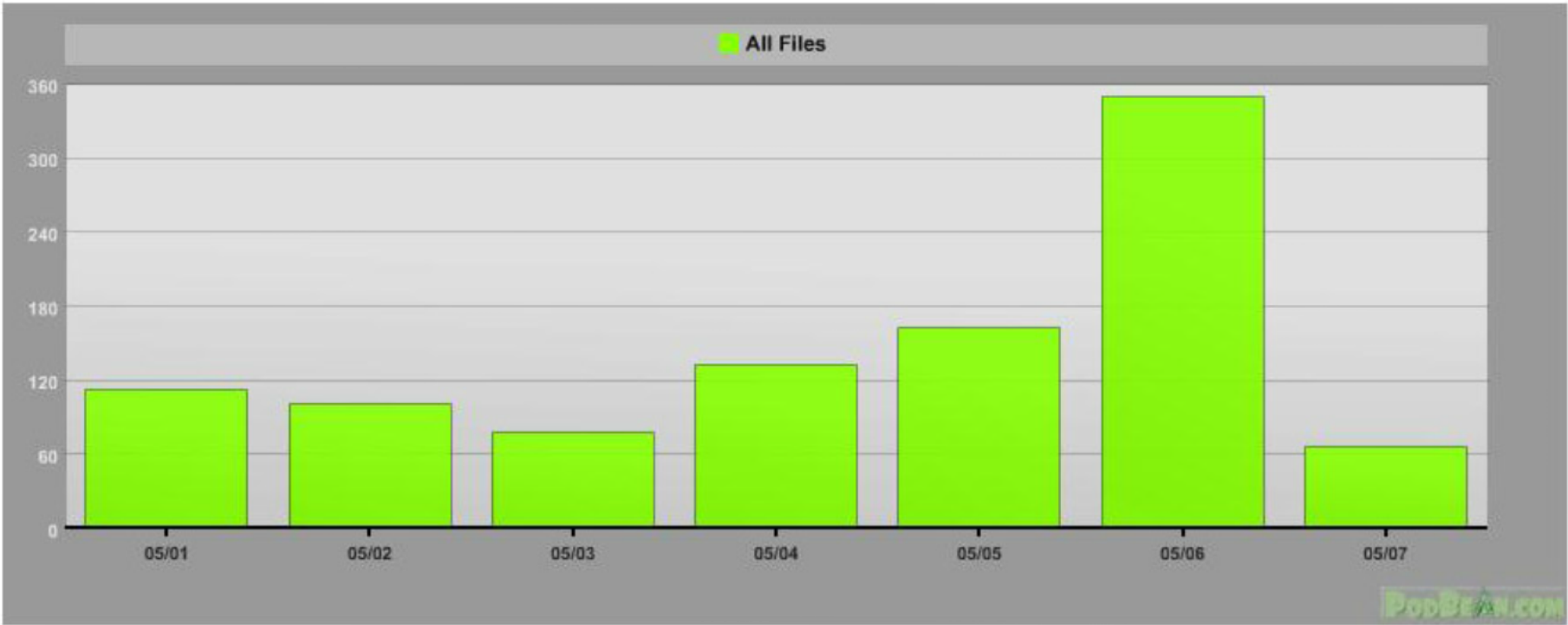
All

Add

Period:

Last 7 Days

Go >>



Summary: Last 7 Days

Episode
All Episodes

Media
All Files

Episode hits Total
998

Episode Hits

Please notice, stats data are updated every 24 hours.

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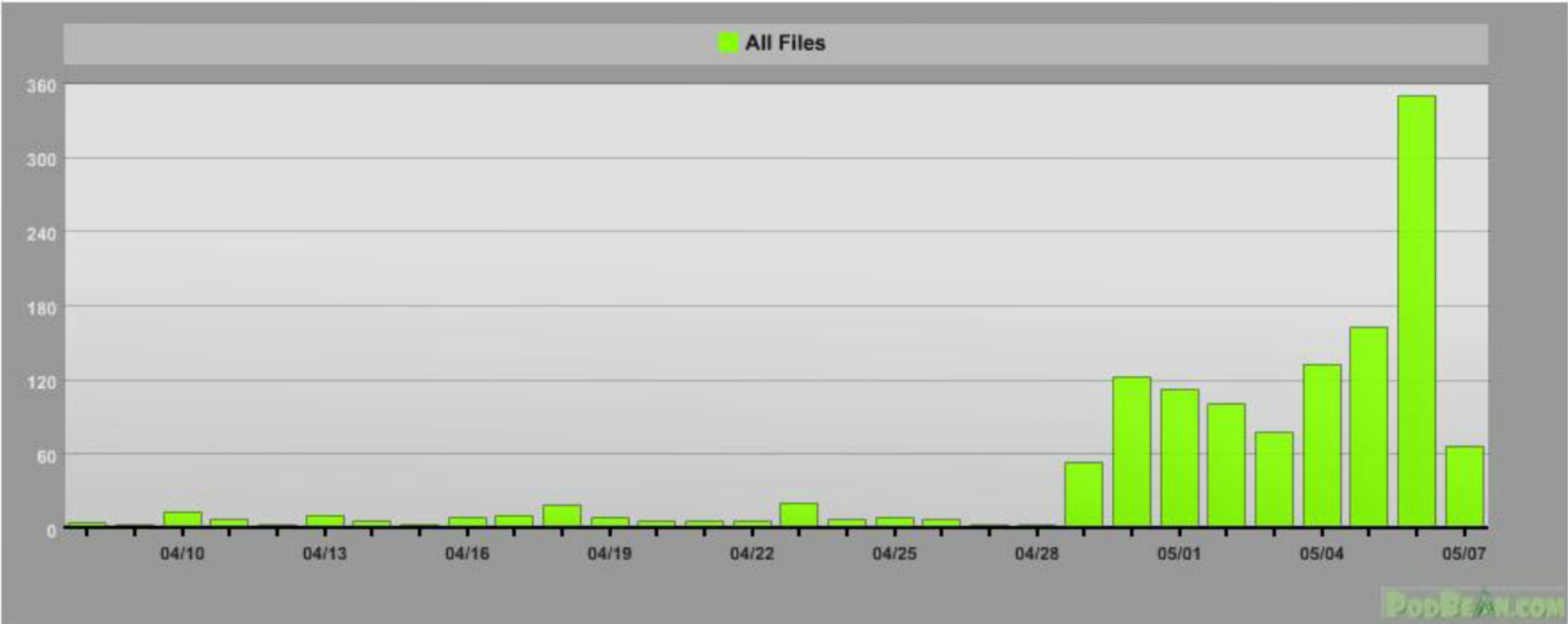
All

Add

Period:

Last 30 Days

Go »



Summary: Last 30 Days

Episode

All Episodes

Media

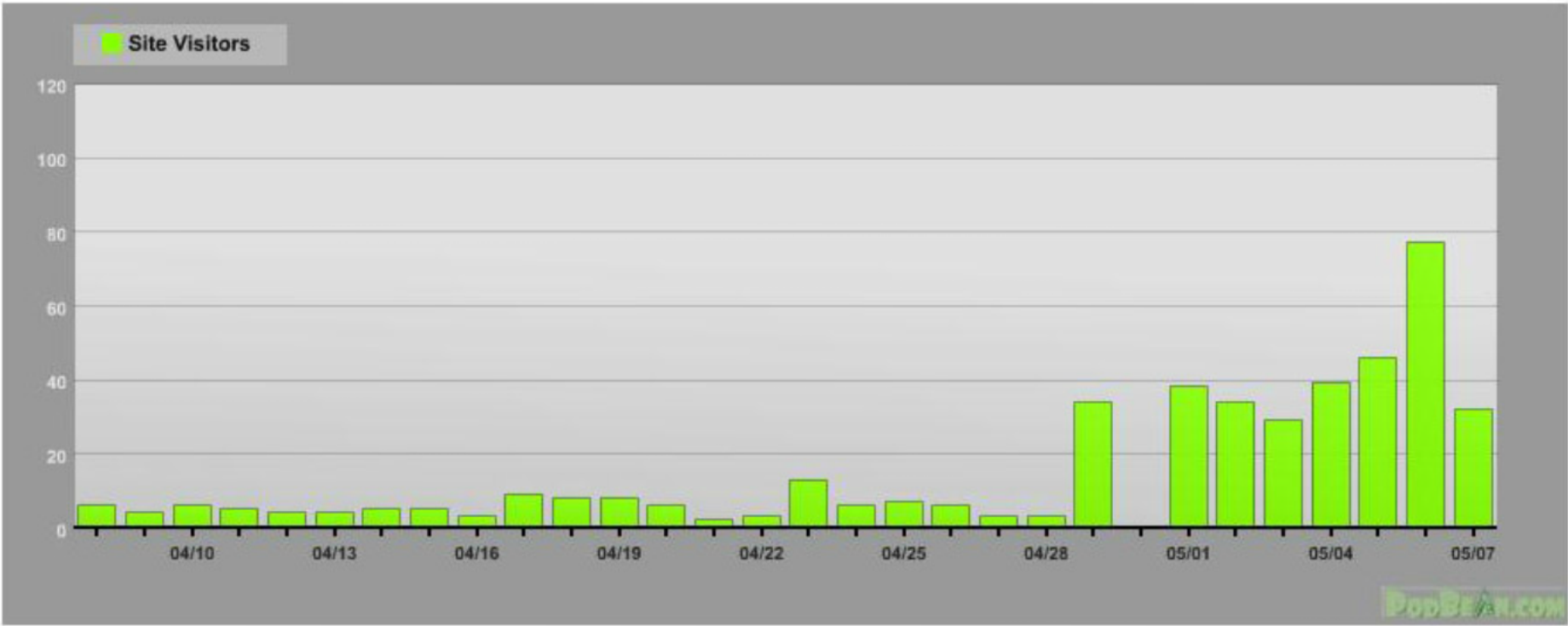
All Files

Episode hits Total

1321

Site Visitors Please notice, stats data are updated every 24 hours.

Period: Last 30 Days





How the students use them

it brought you back to the lecture AND you start to remember things AND the way the information was explained

I AM NOT THAT GOOD AT MAKING NOTES IN
LECTURES, SO I LISTENED TO THE PODCASTS
AND THEN MADE NEW NOTES.

I liked the podcast site and particularly answering exam questions. I liked and found it calming. It explained everything without rushing and made sense, in steps.

I am not that good at making notes in lectures, so I listened to the podcasts and then made new notes.

I learn via reading. However the podcasts and facebook encouraged

Definitely the best course I have

I didn't use the Podcasts as I prefer to learn via reading. However the discussion board has helped me throughout the module. I do know from listening to other students that the podcasts and facebook encouraged participation.

and made sense,

The podcasts allows students to revise the previous lectures, which for me being dyslexic is extremely important as it is hard to take notes during lecture

Definitely the best part about the podcasts is when it comes down to reviewing, since normally we are used to only having notes and lectures slides, however now we can also have a lecture on demand.

I listened to them when I was at home and taking a break from studying, just had it on in the background and then also when I was trying to understand a topic that maybe wasn't going in so well.

Facebook



A step too far?

for

Simple way to post links to your
for reference purpose

Easier access than WebCT



Simple way to post links to news stories
for revision purposes

Names & faces are helpful in a big class





EASY way to send reminders for
revision sessions

141 members by
exam day

Created a 'new' FB me - keep the line in place

accepted no 'friend' requests - keeps me out of private lives

Accepted no 'friend' requests - keeps me out of private lives.

Created a 'new' FB me - keep the live in place

could

Created request to



Created a BMC group that student's
request to join.



Only known student's could join

"Be nice or leave"

What did student's think?

facebook page didn't provide much relevant information or comments.

The high amount of unnecessary information
via email, WebCT and Facebook

I didn't like the discussion board & facebook group because some of the posts weren't relevant & it appeared to me to be a waste of time & energy

Facebook group was good for not having to log in to WebCT as much by reading announcements from there

Provi

group was go
to log in to WebC.
Adding announcements fr

proud for setting up this fb group it was really helpful :)

the fb group is so useful :)

I liked how Stevie used Facebook to interact

ow Stevie used facebook to interact

is and because i like facebook, it
t being to usual that you might

to think we can ask and give feedback in
facebook is good

I quite like facebook also for news articles and because I like facebook, it brings a modern feel to the module without being too casual that you might forget you are learning

the Facebook idea ? Genius !!!!!!!

Thank you for listening