



Using Photovoice as a Participatory Method to Identify and Strategize Community Participation with People with Intellectual and Developmental Disabilities

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5 Using Photovoice as a Participatory Method to Identify and Strategize Community
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7 Participation with People with Intellectual and Developmental Disabilities
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11 Background: Adults with intellectual and developmental disabilities (I/DD) experience
12 barriers to community participation, yet their insider experiences of environmental
13 barriers and supports to participation are largely absent from the literature.

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16 Aim/Objective: The aims of this research were to evaluate Photovoice as a participatory
17 research method, examine environmental barriers and supports to community
18 participation, and develop strategies to support self-determination and community
19 participation for and with people with I/DD.

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22 Material and Method: This study utilised a participatory action research (PAR)
23 approach in which participants used Photovoice during interviews and audits of
24 participation environments to identify high interest participation activities and document
25 supports and barriers in these environments. Data analysis utilised an iterative,
26 participatory approach in which researchers and participants teamed up to select,
27 contextualise, and codify the data. Thematic analyses involved both inductive and
28 realist approaches.

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31 Results/Findings: Participants included 146 community-dwelling adults with I/DD from
32 three U.S. urban sites. We present a conceptual model of nine themes at microsystem,
33 mesosystem, exosystem, macrosystem, and chronosystem environmental levels.

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36 Conclusions: Using Photovoice as a participatory method to strategize community
37 participation can help ground systems change efforts in the voices of people with I/DD.

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40 Significance: By including people with I/DD in conversations that concern them,
41 researchers and practitioners can support this population in ways that they find
42 meaningful.
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48 Keywords: community participation; barriers; supports; disability;
49 participatory action research; Photovoice
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Introduction

Equitable access to the community, including the right to live and participate in the community with supports, are central tenets of the Disability Rights Movement, Americans with Disabilities Act (1), and Olmstead Decision (2). Even with decades of advancements in research, policy, and practice, people with intellectual and developmental disabilities (I/DD)¹ continue to experience barriers to full participation in the community, having little choice and control in their employment, school, leisure, and social activities (3,4). While research has identified environmental factors as barriers to participation for individuals with disabilities (3,5,6), little is known about how people with I/DD experience and describe these barriers, as well as what environmental supports and strategies would improve their participation (6).

How community participation is operationalised and measured impacts both research and practice, which in turn impacts the daily lives and participation of people with I/DD. Community participation is frequently measured via quantitative assessments of performance or qualitative methods relying on professional observations. Although these methods obtain useful data about community participation outcomes, they do not take into account people with I/DD's self-defined values and

¹ People with intellectual and developmental disabilities is the preferred word choice of People First and SABE, two disability advocacy communities run by and for people with I/DD, so this term was used in this PAR research project with these communities. Additionally, in the United States, intellectual disability is defined as: 'a disability characterized by significant limitations both in intellectual functioning (reasoning, learning, problem solving) and in adaptive behavior, which covers a range of everyday social and practical skills. This disability originates before the age of 18 (or up to age 22 as determined by evaluator)' (27–29).

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3 barriers that interfere with their performance. Little is known about how people with
4 I/DD experience barriers and supports in their communities and how they work around
5 barriers when they are encountered. There is a need for researchers to actively involve
6 people with I/DD in order to understand their experiences, perspectives, and
7 preferences.
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14 Participatory action research (PAR) offers strategies for developing long-term,
15 authentic partnerships with research participants with disabilities, providing a model for
16 their inclusion in all aspects of society and acknowledging their power to direct policy
17 and practice initiatives (5,7,8). PAR emphasises the active involvement of participants
18 throughout the research process, from shaping the research questions, to providing
19 member checking, to serving as key informants and co-authors. PAR can be used to
20 inform the authenticity and social validity of participation evaluation methods, ensuring
21 that the outcomes are meaningful and useful to people with I/DD. The purpose of this
22 study was to use a PAR approach to understand environmental barriers and supports to
23 participation, as experienced and identified by people with I/DD.
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35 ***Photovoice***

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37 A common barrier to including people with I/DD in research is a lack of accessible
38 participatory research activities. Photovoice is an accessible PAR data collection
39 method that involves giving participants cameras to take pictures of a specific topic to
40 represent their experience in that domain (9,10). Photovoice is used to actively engage
41 participants who may have difficulty articulating their thoughts verbally (11). In this
42 way, it is also a means of engaging and empowering people who historically have been
43 left out of research. The photos are used to facilitate critical dialogue through group
44 discussion as participants reflect on their experiences. The approach is intended to
45 support participants to explore challenges and possibilities in a way that can improve
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3 their future participation. Photovoice findings are intended to reach policymakers to
4 facilitate systems change (12). Therefore, Photovoice should result in action at the
5 individual, community, and broader policy levels to improve integration and
6 participation of people who have experienced marginalization.
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11 Photovoice has been shown to be a useful tool for conducting research with
12 people with I/DD who may have difficulty with standard data collection methods (e.g.
13 surveys, interviews, focus groups) that may not be accessible to people with I/DD (12–
14 14). By enabling participants with I/DD to tell their story through photographs,
15 Photovoice may also help to reduce acquiescence, a phenomenon in which individuals
16 with I/DD who want to please the researcher simply agree with what the researcher asks
17 (9).
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26 **Methods**

27 This study utilised a PAR approach to explore participation as defined and experienced
28 by and with people with I/DD from their insider perspective. The data presented in this
29 paper were collected as part of a larger research project that examined barriers and
30 supports to meaningful community participation for people with I/DD (6,15–17). People
31 with I/DD were involved in all study activities, from needs assessment to outcome
32 evaluation to knowledge translation (15). This paper presents findings from the larger
33 research project related to the following three aims: 1) To evaluate an accessible,
34 participatory action research method of using Photovoice to illustrate community
35 participation as experienced by people with I/DD; 2) To examine environmental barriers
36 and supports to community participation; and 3) To action plan strategies for improving
37 participation choice, control, and goal attainment and supports to community
38 participation.
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54 **Participants**

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3 Participants were recruited via purposeful criterion sampling (18) through three
4 collaborating community sites in [THREE CITIES REMOVED FOR REVIEW].
5
6 Community agencies referred eligible participants to the researchers. Participants were
7
8 146 community dwelling adults age 30 or older who were diagnosed with I/DD and
9
10 were receiving community living supports and services to remain in the community and
11
12 out of nursing homes and institutions. They were diverse in age, gender, and
13
14 race/ethnicity (see Table 1). Several used assistive technologies, such as mobility aides
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16 or wheelchairs for community mobility and augmentative communication technology to
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18 communicate during the project. The majority of participants had an income of less
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20 than \$12,000 a year and were receiving public income assistance .
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24 [Table 1 here]
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26 The study was reviewed and approved by the Institutional Review Board of
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28 [UNIVERSITY NAME]. All participants provided written informed consent either by
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30 themselves or through legal guardians. Data were stored on a secure, password-protected
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32 server at [DEPARTMENT].
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35 ***Data collection*** 36

37 The study was carried out in two participatory action research phases. In Phase 1, 146
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39 participants with I/DD and their self-designated and invited close supports (family,
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41 staff, personal attendants) participated in interviews with the research team. During
42
43 interviews, participants and their supports identified activities in specific participation
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45 sites (home, community, work/learning) that participants had difficulty doing, had
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47 stopped doing, or never had an opportunity to try. A participatory, accessible approach
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49 for choosing high interest activities was developed, using photos, magazines, and home
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51 and neighbourhood walk-throughs to support participants in choosing activities.
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54 Participants then chose and set goals related to participating in their activities of
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3 interest. Researchers took notes during interviews, capturing participants' direct
4 quotations, and documented their observations via field notes after each interview.
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7 In Phase 2, 146 participants conducted audits of participation environments with
8 the support of access specialists (trained occupational therapy and disability studies
9 students and Americans with Disabilities Act centre staff) and peer mentors with I/DD.
10 Photovoice was used to actively engage participants in this process. First, participants
11 were trained in how to use digital cameras and were asked to take pictures during
12 various environmental audits to document what worked (supports) and what did not
13 work (barriers). Additionally, access specialists coached participants on how to
14 evaluate accessibility (physical, auditory, visual, cognitive, communication, and social)
15 in diverse community settings. People with I/DD who were already active community
16 members served as peer mentors during this session. The peer mentors instructed
17 participants' invited supports on strategies for transferring control and choice to people
18 with I/DD. The invited supports were taught how to support self-determination for
19 individuals as well as the social group of people with I/DD who were going out as a
20 team to participate. Second, all participants completed a home audit, which included a
21 full house and room by room evaluation of accessibility and safety, as well as an
22 assessment of engagement in activities of choice in the home (e.g. meaningful
23 participation in activities and roles of choice, level of independence and control in
24 decision making). This home visit was led by the participants with I/DD, who directed
25 researchers to take photos of them, their home, and their activity likes/dislikes and
26 choices. Third, participants, access specialists, and peer mentors conducted community
27 participation audits related to the participants' previously chosen community
28 participation goals of interest. Participants with similar participation goals could choose
29 to go on outings together in small groups, typically ranging in size from 3-6 people.
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3 Access specialists and peer mentors met participants at their homes and travelled to
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5 community sites together, evaluating how participants got to the site (e.g. walking or
6
7 taking public transportation, paratransit², or private transportation), and their
8
9 participation at the site (e.g. shopping at a store, eating at a restaurant, visiting a
10
11 museum, socially interacting with people in the public). Community participation goals
12
13 focused on diverse settings and activities (see Table 2).
14

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16 [Table 2 here]

17 18 ***Photovoice***

19
20 In this study, Photovoice served both as a research method and as a participatory action
21
22 strategizing tool for the study participants and their social supports (10,19). We chose
23
24 Photovoice as a participatory action tool in order to support participants and their social
25
26 supports to provide feedback to their communities, businesses, and the public about the
27
28 need for increased cognitive accessibility in order to better support the participants'
29
30 participation.
31

32
33 We utilised a number of adaptations in order to make Photovoice more
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35 accessible for our study participants. For example, we provided accessible digital
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37 cameras, as opposed to disposable cameras, because they provided large screens so
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39 participants could see their photos instantaneously for feedback and validation. Digital
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41 cameras were simple to use and enabled participants to take as many photos as they
42
43 wanted without errors or expensive production, and they facilitated easy printing at
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45 community agencies to see and sort. Additionally, participants could choose to take
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47 photos themselves or to direct other people (e.g., peers, peer mentors, or social
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51 ² Americans with Disabilities Act (ADA) complementary paratransit service is a door-to-door
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53 transportation service for people who are unable to use accessible fixed route transportation
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55 services due to disability.
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3 supports) to take photos of them participating in an activity. This enabled participants to
4
5 document environmental barriers and supports, as well as participation strategies and
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7 accommodations. Finally, by providing participants with a photobook of the photos they
8
9 selected, they were empowered in their ability to share them with other people, such as
10
11 their social supports, friends, caregivers, family members, or service providers, to
12
13 convey what supported or hindered their participation as well as what they would like to
14
15 see in their communities to improve cognitive accessibility.
16

17 **Data analysis**

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19 We used an iterative approach to participatory analysis, adapting the approach outlined
20
21 by Wang and Burris (10) (i.e., selecting, contextualising, codifying) in order to make it
22
23 accessible for the participants. First, after each community participation visit, the
24
25 participants met in the same small groups. With support from the research team,
26
27 participants were encouraged to **select** the photos that best showed barriers and
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29 supports.
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33 Next, the research team encouraged the participants to **contextualize** the photos
34
35 they had chosen by arranging them to tell the story they wanted to tell. This stage of
36
37 analysis often includes group discussion, reflecting both individual and collective
38
39 experience. The research team supported the participants to arrange their photos to tell a
40
41 story by using a simplified version of the SHOWeD approach, which asks participants
42
43 to discuss the following questions: *What do you **See** here? What's really **Happening***
44
45 *here? How does this relate to **Our** lives? **Why** does this problem or this strength exist?*
46
47 *What can we **Do** about this?* (20). We modified the questions as follows: *What do you*
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49 *see here? What's really happening here? What support or problem does this show?*
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52 Research team members adapted typical Photovoice analysis, wherein participants
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54 themselves write down captions for their photos, by recording participants' quotes and
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3 phrases, making it more accessible for the study participants. When participants were
4
5 unable to verbalize descriptions of the photos, their participation in selecting and
6
7 arranging photos constituted an adaptation to the analytic process. We created
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9 photobooks for each participant with the photos they had chosen, including captions
10
11 when applicable, and each participant kept their photobook.
12

13
14 For the final step of analysis, **codifying**, the research team analyzed the photos
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16 with captions and researchers' notes using Braun and Clarke's (21) approach to
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18 thematic qualitative analysis. We used two specific thematic analysis approaches: 1)
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20 Inductive, or data driven, wherein researchers code data without attempting to fit it into
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22 an existing coding frame rather than being driven by a particular theoretical framework,
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24 resulting in themes that are strongly linked to the data themselves; and 2) Realist, or
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26 essentialist, which reports the experiences, meanings, and reality of the participants
27
28 themselves. Using these approaches, two researchers independently analysed the data
29
30 and met to discuss their analyses, establishing a preliminary framework to understand
31
32 the potential relationships between codes and discussing and resolving differences. This
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34 was followed by an iterative process of discussion, revision, and grouping the codes into
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36
37 themes.

38 39 40 **Results**

41
42 The themes that emerged were interconnected, clustered under broader themes of the
43
44 physical, social, and economic environments, and community participation. Sub-themes
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46 included home environment, community environment, peer social support and
47
48 mentoring, societal attitudes, staff and family policies and practices, money and
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50 finances, community opportunities, community access to technology, and personal
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52 transportation options (see Table 3). The following section presents the themes as they
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54 emerged from the interview and Photovoice data.
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3 [Table 3 here]
4

5 ***Physical environment***

6
7 *Home environment*

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9 Participants identified the physical environment as a potential support or barrier to
10 community participation. Participants typically chose to begin their Photovoice books
11 with photos of their homes, such as their bedrooms decorated with their hobbies and
12 interests, signifying their choice and control in their room décor and free time.
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15
16 Participants spoke about how they valued being out in the community. They had framed
17 photos of past community outings on display in their homes, and some took photos of
18 these displayed photos to signify a support to community participation. Some
19 participants took photos of dresser drawers that had been labelled by clothing item for
20 ease of use, and signs with pictures that helped participants to express their needs.
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24 Additionally, participants took photos of inaccessible parts of their homes, such as steep
25 steps leading to their front door or within the home, poor lighting outside or inside the
26 home, and the absence of hand railings or grab bars in bathrooms.
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33 *Community environment*
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36 Participants indicated that the community environment afforded both supports and
37 barriers to participation. Participants' photos documented accessible aspects of the
38 community, such as public zoo interactive maps with pictures, audio, and clear
39 directions with large arrows. One participant who uses a wheelchair took a photo of a
40 zoo sign with an accessible button, captioning the photo, 'I pushed it myself.' However,
41 the natural environment and weather were common barriers to participation, indicated
42
43 by photos of large rain puddles or snow blocking sidewalks, forcing ~~them~~ participants to
44 walk in the road. Cold weather was also a barrier; a photo depicting peers huddling
45 together to stay warm was captioned, 'So windy waiting [for the train].' Other barriers
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3 depicted in photos included large cracks in the sidewalk, [inaccessible signage and maps](#),
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5 motor vehicles parked in the middle of the sidewalk path, bus stop signs lying on the
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7 ground, busy intersections without traffic lights, and steep, poorly lit subway stairways.

8
9 Captions to such photos read, ‘Had to walk upstairs because of broken elevator,’

10
11
12 ‘~~Crossing without lights—dangerous!~~[Busy crosswalk without lights](#)’ (Figure 1a) and

13
14
15 ‘~~No crosswalk, walking through traffic to get to bus stop~~[We can’t read this map.](#)’

16
17
18 [\(Figure 1b\).](#)

19
20 [Figure 1 here]

21 ***Social environment***

22 *Peer social support and mentoring*

23
24 Many of the participants’ photos documented peer support as a facilitator to
25
26 participating in the community. Some depicted the value of merely being together, such
27
28 as peers laughing together while riding the bus and spending time together at the zoo.

29
30 Photo caption examples include ‘Eating lunch together’ and ‘We go on the bus
31
32 together.’ In an interview, a male participant said he wanted to ‘be with my friends.’

33
34 Photos also documented specific ways peers helped each other, such as linking arms
35
36 while walking through crowded areas; waiting for everyone to finish paying for their
37
38 meal at a restaurant before sitting down to eat; and helping each other fill out library
39
40 card applications, use a vending machine, use a bus pass, and choose the right clothing

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42 size while shopping. Photo captions include ‘helping fill out library card’ [\(Figure 2a\)](#), ‘I
43
44 like to show [my peer] how to take pictures’ (Figure 2b), ‘It was nice showing [my
45
46 peer] how to get on the bus,’ and ‘Your money ran out – I’ll give you some of mine and
47
48 help you use the machine.’

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51 [Figure 2 here]

52 *Societal attitudes*

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3 Participants depicted and described community members as a potential support or
4
5 barrier to community participation. For example, photos depicted helpful bus drivers
6
7 assisting participants with bus fare or lowering the bus for participants to step on more
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9 easily. Some establishments were welcoming of people with I/DD, like a professional
10
11 baseball stadium that agreed to schedule a private tour for participants at no cost during
12
13 a time when it would not be crowded. Participants took photos of their tour guide, who
14
15 they said provided information about the stadium in an accessible manner. Other photos
16
17 included ~~cashiers~~ customer service representatives who were helpful as participants
18
19 ~~purchased~~ shopped lunch for electronics (Figure 3) or waitresses who were patient as
20
21 participants ordered their food. Conversely, participants also took photos of unhelpful
22
23 bus drivers and cashiers. Participants' family members reported concerns about how
24
25 participants were treated while out in the community; a father who said that his son did
26
27 not go out because 'it's not safe' and 'you can't trust people like you used to.' One
28
29 participant identified attitudinal barriers, saying that she would likely not be hired at a
30
31 fast food restaurant despite her history of work-related awards. Although a few
32
33 participants discussed societal-level attitudinal barriers, researchers noted that few had
34
35 opportunities to interact with the public at all.
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39 [Figure 3 here]

40 41 *Staff and family policies and practices*

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43 Participants' photos depicted ways in which group home staff supported their
44
45 community participation, such as helping participants across busy intersections, pushing
46
47 the wheelchair of a participant whose health issues caused them to become easily
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49 fatigued, and assisting participants with public transportation. Examples of photo
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51 captions include, 'Had a good conversation [with staff]' and '[Staff] supporting [me] to
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53 walk down the steps.' However, participants expressed frustration with the lack of
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3 choice and control they were afforded by group home policies, and by individual staff
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5 or family members. In an interview, a male participant said, 'I wish I could go bowling.
6
7 I have my own bowling ball. Staff won't let me.' He stated that 'staff members plan all
8
9 of the outings' for the entire group rather than giving participants control to plan
10
11 activities according to their individual preferences. Similarly, other participants said that
12
13 they were unable to engage in activities because they did not have enough money,
14
15 stating that they were required to spend their weekly allowance on purchasing snacks at
16
17 the group home. They were unaware that they had the right to save and spend their
18
19 money however they wished. Some participants reported that an agency policy
20
21 prevented them from purchasing bus passes because taking public transportation was
22
23 considered a threat to participants' safety. The research team worked with direct support
24
25 staff to educate them on participants' rights, including the right to use their money as
26
27 they desired.
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31 Rules about curfew and the need to obtain permission for activities presented
32
33 barriers to participants' right to the *dignity of risk*, to partake in their 'fair share of risk
34
35 experiences' (22). One participant liked to 'ride my bike around and go out to eat' but
36
37 had to 'be back in before dark,' restricting his participation based on others' estimation
38
39 of risk. Another participant's mother was not comfortable with him going places
40
41 without supervision. Similarly, a researcher noted that a different participant's parents
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43 'do not allow for a degree of risk. He would like to get a job and visit his girlfriend,
44
45 things his parents do not encourage.'
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48 ***Economic environment***

49 *Money and finances*

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52 Participants' photos and interviews indicated that money and personal finances were
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54 frequently a barrier to community participation. Although participants were eager to
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3 engage in community activities, they often lacked the financial ability to do so. Many
4
5 were conscious of the need to manage their money, with photo captions such as, ‘We
6
7 brought our lunch to save money.’ Despite these efforts, however, they were still unable
8
9 to participate in certain community activities because they lacked enough money. For
10
11 example, a group of participants wanted to go on a boat tour of the city, but ticket prices
12
13 were too expensive. A participant’s photo of the boat fair ticket price was captioned,
14
15 ‘WOW! That’s way too much!’ A male participant noted in an interview, ‘I just wish I
16
17 had more money, that’s all.’ He had enough money to take transportation out into the
18
19 community but not enough to participate once there. Financial barriers forced some
20
21 participants to make difficult decisions. A female participant’s sheltered workshop
22
23 redistributed her work if she was not present during the workday to complete it. This
24
25 presented a quandary for her: She wanted to go out in the community during the
26
27 daytime (when there were more opportunities and when she was allowed to be in the
28
29 community), but if she did, she would risk losing work and money. At the same time,
30
31 she considered a sheltered workshop to be her only work opportunity, but because it
32
33 paid less than minimum wage, she did not have much money to participate even when
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35 she did work.
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40 A male participant recognised work as both a participation opportunity itself and
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42 a means to access other participation opportunities. He wanted to ‘work, make money,
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44 not worry’ and to find a ‘real job’ which, unlike his current sheltered workshop job,
45
46 would be fulfilling and give him more money to increase his participation opportunities.
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48 A researcher observed in a field note, ‘The system places people with I/DD in sheltered
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50 workshops rather than in integrated work environments.’ Another researcher’s field note
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52 indicated that ‘Sheltered workshop jobs do not allow [participants] to earn enough
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54 money to even cover the cost of transportation to get there.’
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3 Environmental barriers were sometimes caused by a lack of support for
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5 disability-related needs. For example, one participant initially worked three-hour shifts
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7 at her job, where someone assisted her with toilet transfers. When her employer stopped
8
9 offering this assistance, she had to reduce her shift length and wear absorbent
10
11 undergarments, neither of which were her choice.
12

13 ***Community participation***

14 *Community opportunities*

15
16 Participants depicted their opportunities for engaging in community activities, such as
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18 doing crafts, watching plays, going to the zoo, and going to the city for seasonal
19
20 activities like looking at holiday decorations and participating in Halloween events.
21
22 Examples of photo captions include 'Playing in the fountain,' 'Looking at [zoo]
23
24 animals,' 'Trying to decorate a pumpkin,' and 'At the movies. I liked the movie we saw,
25
26 the Guardians. I ate popcorn.' Participants took advantage of local activities that were
27
28 low cost or free, and staff supported them by organizing the outings. They found value
29
30 in participating in enriching and fun activities, in stark contrast to routine activities like
31
32 self-care and chores. Meaningful participation was supported when participants were
33
34 able to be part of a community in a mutually beneficial way. As a male participant
35
36 noted, 'I like to go to the fire department. I know the fire department and I help them.'
37
38 The fire department was not only a place for social engagement but also service. Others
39
40 wanted to be peer mentors to other people with I/DD; a female participant found it
41
42 meaningful to 'get a job...work in hospitals with patients, take them for tests.' Although
43
44 another participant liked working in a sheltered workshop, she wanted to return to a
45
46 community-based janitorial position that was more meaningful to her.
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53 However, participants often had limited access and opportunities to do the things
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55 they most needed and wanted to do. It had often been years since they had done valued
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3 activities, or they only did them on a ‘one shot’ basis with a group of people with I/DD
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5 rather than directing their own participation. Participants said that they wanted to have
6
7 the freedom to choose *how* and *when* they participated in activities that were meaningful
8
9 to them, and they wanted a say in how much independence they had. A female
10
11 participant wanted to live in a house with a roommate where ‘someone would stop in
12
13 once in a while and check on me—but not 24-hour supervision. Somewhere where I
14
15 could have friends come over.’ Participants were not demanding total control but
16
17 instead wanted *more* control over activities that they perceived as most important.

19 *Community access to technology*

20
21
22 Participants viewed technology as a support when they were able to access it within the
23
24 community. Participants took photos of touch screens they used when purchasing bus
25
26 passes through a kiosk. Some found digital cameras to be a support, as they were able to
27
28 look at the photos they had just taken to determine if they liked the photo or wanted to
29
30 take another one. However, technology was inaccessible in two ways: 1) Technology
31
32 manuals, instructions, or display counters were inaccessible ([Figure 4a](#)), and 2) Devices
33
34 themselves were inaccessible (i.e. phone keypad was too small). Participants’ photos
35
36 indicated that they wanted to purchase cell phones but found information about the
37
38 phones and phone plans to be inaccessible. [For example, a participant captioned their](#)
39
40 [photo ‘trying out the cell phones- none work’](#) (Figure 4b).

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43 [Figure 4 here]

44 *Personal transportation options*

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46
47 Participants’ photographs documented ways that transportation supported their
48
49 participation, including photographs of buses, paratransit, taxis, and agency vans, with
50
51 captions such as, ‘Used the [wheelchair] lift to get out of van.’ One participant and her
52
53 housemates used the paratransit bus on a daily basis because ‘without them we would
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3 be stuck.’ A lack of access to transportation was often a barrier to participation,
4
5 indicated by photos of bus signs where needed routes were not in service (Figure 5a)
6
7 and large steps that made it difficult to board a bus (Figure 5b). One participant
8
9 captioned a photo, ‘Waiting for our taxi to come back and get us,’ as there was no bus
10
11 service from the movie theatre back to the group home. Some participants missed
12
13 planned outings because taxi drivers rejected their discounted fare vouchers. A few
14
15 participants reported delays in receiving their monthly public transportation passes,
16
17 while others did not know how to get a monthly pass or to set aside resources to
18
19 purchase one. Still others lamented the unreliability of paratransit services, which
20
21 caused them to be late to or miss appointments and events altogether.
22

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24 [Figure 5 here]

25 26 **Discussion**

27
28 The purpose of this study was to evaluate Photovoice as a participatory method of
29
30 illustrating community participation as experienced by and with adults with I/DD, to
31
32 understand environmental barriers and supports to community participation, and to
33
34 action plan strategies for improving participation choice, control, and goal attainment
35
36 and supports to community participation. Participants with a range of disabilities in a
37
38 previous study who were living independently in the community defined participation
39
40 as involving *respect* and *dignity* (5). Unlike these individuals, the participants with I/DD
41
42 in our study were living in group homes or with family members, primarily
43
44 participating in routine activities that were orchestrated for them and rarely interacting
45
46 with the public. It is therefore unsurprising that participants in this study defined
47
48 participation primarily as getting out into the community; it may be that the link
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50 between participation and respect and dignity emerges only after basic participation
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52 needs are met.
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3 The participatory and accessible research activities in our study enabled
4
5 participants to identify barriers and supports to participating in their community; from
6
7 their own perspectives and experiences. Through Photovoice, we were able to not only
8
9 collaboratively identify barriers and supports, but also to understand how these are
10
11 interconnected, as described below.

12 13 ***Findings through the lens of Bronfenbrenner's bioecological model***

14
15 Bronfenbrenner's (23) bioecological model provides a basis for describing the interplay
16
17 between different levels of the environment and their effects on community
18
19 participation. According to this model, a person is simultaneously affected by five
20
21 nested and interacting environmental systems: the microsystem, mesosystem,
22
23 exosystem, macrosystem, and chronosystem. Participants in this study identified a
24
25 variety of factors that impact their participation, ranging from microsystem-level to
26
27 macrosystem-level factors (see Figure 6).
28
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31 [Figure 6 here]

32
33 Participants' community participation was impacted by their experiences in
34
35 several microsystems—their patterns of roles, activities, and interpersonal interactions
36
37 experienced in a given setting (23). Microsystem settings that participants frequently
38
39 discussed include their home, workplace, and community environments. As described
40
41 earlier, participants discussed both barriers and supports within these individual
42
43 microsystem-level settings that impacted the extent to which they participated to their
44
45 satisfaction. Supports and barriers included both objects and people they interacted
46
47 with. For example, when researchers asked participants about the decorations in their
48
49 rooms such as photos or souvenirs, participants excitedly described previous outings
50
51 they had enjoyed, discussing future possibilities for community participation. In this
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53 way, objects in participants' homes served as a support to community participation at
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3 the microsystem level. Other microsystem level facilitators included accessible signage
4
5 and peer support, such as when participants helped each other to use cameras on
6
7 community outings. Conversely, some participants described microsystem-level barriers
8
9 such as cashiers being unhelpful or impatient, restricting their ability to fully participate
10
11 in that setting.
12

13
14 Participants' mesosystems—interactions between two or more microsystems in
15
16 which the person participates actively (23)—included peer social support and
17
18 mentoring, money and finances, family and staff policies and practices, and personal
19
20 transportation options. This was seen in participants supporting and mentoring each
21
22 other across microsystem settings, such as while navigating public transportation or
23
24 using cameras to take photos on community outings. Although participants used money
25
26 they earned in their sheltered workshop settings to participate in community outings, the
27
28 amount of money they earned was often not enough for them to participate in the way
29
30 they wanted, thus presenting a mesosystem-level barrier. For some participants,
31
32 interactions between microsystems prevented them from participating in certain
33
34 activities of choice; for example, restrictive group home policies and staff practices
35
36 prohibited participants from going bowling or going out after dark.
37
38

39
40 The exosystem—in which people do not participate actively but which affects a
41
42 person's microsystems (23)—impacted participants by way of community
43
44 opportunities, community natural environment and weather management, and staff,
45
46 family, and government rules and policies. For example, participants did not engage in
47
48 group home policy development, but as evidenced earlier, these policies affected group
49
50 home staff practices within participants' microsystems (e.g., not being able to
51
52 participate in the community after dark). Additionally, participants were not directly
53
54 involved in weather management efforts, but sidewalks that were not shovelled impeded
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3 their ability to navigate their community environment. Participants experienced an
4
5 exosystem-level support in the form of low-cost and free activities, which were likely
6
7 developed by state and local businesses, organizations, and community members and
8
9 provided numerous opportunities for participants to engage in the community.
10

11 The macrosystem—which encompasses patterns of similarity and difference
12
13 both within and across the lower-level systems described earlier, as well as ideologies
14
15 imbedded within these patterns (23)—impacted participants by means of social
16
17 conditions and societal attitudes regarding disability, labour, safety, and autonomy. This
18
19 is exemplified in participants' sheltered workshop wages that hindered full community
20
21 participation. Sub-minimum wages are the norm at most sheltered workshops in the
22
23 United States, and participants' financial barriers are best understood in the larger
24
25 construct of the political economy of disability (24). In a system that commodifies
26
27 workers, purchasing their labour in exchange for wages, the work of people with I/DD
28
29 is considered less valuable surplus labour and is thus exchanged for sub-minimum
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31 wages.
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35 Finally, the chronosystem—how a person's previous life experiences and time in
36
37 which they are living impact their development (23)—is seen in the community-based
38
39 settings in which participants lived. These settings, the result of de-institutionalization,
40
41 strongly influenced their participation. Additionally, several participants noted that they
42
43 wanted to become peer mentors in the future as a result of their current experience with
44
45 peer mentorship during this study, exemplifying how current experiences may influence
46
47 future experiences.
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50 **Practice and policy implications**

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52 The values and barriers identified by participants in this study provide insight into how
53
54 researchers and practitioners can support people with I/DD to participate in their
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3 communities in ways that are meaningful to them. Our findings indicate that supports
4
5 and barriers to community participation for people with I/DD exist not just at the level
6
7 of the immediate (microsystem level) environment, but also across settings
8
9 (macrosystem level), in environments that people do not engage in but which
10
11 nonetheless impact them (exosystem level), as well as at the societal (macrosystem)
12
13 level. Further, previous life experiences, historical events and movements, and the time
14
15 in which the person is living impacts their engagement (chronosystem level).
16
17 Practitioners can support community participation for people with I/DD by working to
18
19 mitigate barriers at all environmental levels. For example, practitioners can offer money
20
21 management, assertiveness education, and assistive technology skill acquisition.
22
23 Practitioners can also support enfranchisement and collective empowerment by
24
25 facilitating peer mentor/mentee relationships for people with I/DD, which can support
26
27 them to achieve their participation goals.
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31 Additionally, our findings reveal how participants' experiences at the
32
33 microsystem level should be understood as manifestations of more pervasive, broader
34
35 societal issues. While mitigating immediate barriers can improve individual
36
37 participation, reflecting on their root causes can facilitate change on a broader level. For
38
39 example, our findings raise questions about the common placement of people with I/DD
40
41 in sheltered workshops, the extent to which such assignments limit people with I/DD's
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43 financial freedom and community participation, and the lack of opportunities they have
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45 for experiencing dignity of risk. Rather than focusing attention and resources solely to
46
47 improving institutional living and sheltered workshop conditions, however, advocacy
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49 work can target increasing affordable, accessible, community-based housing options
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51 and integrated employment opportunities for people with I/DD, supporting them to live,
52
53 work, and participate in their communities as desired.
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3 Finally, the lack of access to one's own money is problematic at mesa and micro
4 levels. Most participants in the study were given small 'allowances' of their own money
5 each week and told what to spend it on, leaving them without money to use in the
6 community. Restrictive institutional policies, as well as group home staff members'
7 interpretation of policies or manner of exerting authority over people with I/DD, prevent
8 these individuals from participating in their communities the way they choose, which is
9 a violation of their civil rights (6). This applies also to family members who have full
10 decision making power over which activities they perceive as 'safe' and 'acceptable' for
11 their family member with I/DD. Practitioners can educate individuals with I/DD about
12 their right to save and spend their money as they choose. Institutional policies should be
13 written so as to allow individuals with I/DD the dignity of risk related to participation.
14 Disability advocacy groups can be a resource for people with I/DD for learning to
15 advocate for system-level changes that support their participation (6).
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30 **Limitations and Future Directions**

31 Collecting data that accurately reflects the views of people with I/DD is a
32 challenge of conducting research with this population. In order to address this
33 challenge, the current study used several participatory tools to avoid participant
34 acquiescence and ensure that participants were able to actively engage alongside
35 researchers throughout the data collection process. For example, the study used
36 Photovoice, goal setting, and audits of home and community participation environments
37 to give participants opportunities to engage in in-context conversations about
38 participation instead of needing rely on memory to recall how they experienced
39 participation in the past. Direct quotations were gathered to ensure that participants'
40 voices were accurately captured in the photobooks that they were creating.
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3 Although participants were actively involved in the first two steps of data
4 analysis, the researchers acknowledge that participants were not involved in the third
5 and final step (codifying), and that the study did not utilise an inclusive authorship
6 approach. Other participatory researchers have noted similar limitations related to
7 sharing control and power over the research process due to technical and oftentimes
8 tedious analytic processes and differing values and motivations for dissemination of
9 findings (13,16). To address this limitation, during the first two steps of data analysis
10 participants selected photos that best represented barriers and supports they experienced
11 while participating and arranged them to tell their desired story of what was happening
12 in the photos and what supports or problems the photos were showing. Then, in the third
13 step, researchers used inductive and realist approaches to codifying the data in order to
14 ensure that themes were tied directly to the data and were reflective of participants'
15 lived experiences and realities.

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31 Finally, the study's findings may not generalize to other adults with I/DD and
32 may only reflect the experiences and perspectives of this particular group of
33 participants. Participants in the current study had mild to moderate I/DD and were
34 living in urban areas. Furthermore, the study did not differentiate between men and
35 women and whether these two groups define and experience participation differently.
36
37 Thus, future research should continue to examine how people with I/DD experience and
38 define participation and should explore the experiences of people with severe I/DD as
39 well as those living in rural areas. However, it is important to note that the goal of PAR
40 is not generalizability; instead, PAR is concerned with confronting traditional power
41 relations and facilitating change as prioritized by marginalized community members
42 (25).

Conclusion

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3 Although recent gains in research and practice support community participation for
4 people with I/DD, there is a need for further progress in this area (26). These findings
5 reveal how community-dwelling participants with I/DD defined and experienced
6 supports and barriers to participation. Our participatory methods aimed to highlight the
7 voices of people with I/DD, who have historically been left out of conversations that
8 concern them. By using participatory methods such as Photovoice to ground systems
9 change efforts in the voices and experiences of people with I/DD, researchers and
10 practitioners can work to reduce barriers, improve opportunities, and support full
11 community participation for this population in ways that they find meaningful.
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Table 1. Demographics of participants with I/DD -characteristics (n=146).

Demographics		Frequency	Percent
Gender	Male	84	57.5
	Female	61	41.8
	Missing	1	0.7
Race	African-American	75	51.4
	Hispanic	34	23.3
	Caucasian	33	22.6
	Asian	2	1.4
	Missing Not Disclosed	2	1.4
Income Range	Less than \$12K per year	110	75.3
	Missing Not Disclosed	30	20.5
	\$12K or more	6	4.1
<u>Receiving public income supports</u>	<u>Yes</u>	<u>129</u>	<u>88.4</u>
	<u>Not Disclosed</u>	<u>10</u>	<u>6.8</u>
	<u>No</u>	<u>7</u>	<u>4.8</u>
<u>Use mobility technology to get around in community?</u>	<u>Do not use, ambulate on own</u>	<u>104</u>	<u>71.2%</u>
	<u>Use wheelchair</u>	<u>20</u>	<u>13.8%</u>
	<u>Use cane or walker</u>	<u>22</u>	<u>15%</u>
<u>Use augmentative or alternative communication technology to</u>	Yes	22	15%

communicate-?

No

124

85%

Mean (SD)

Age

45 (13.26)

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Table 2. Phase 2 audit totals: Community Participation Goal Areas

Audits	Total
Home (<u>individual solitary and social participation activities in home</u>)	146
Community Participation Sites (<u>most common goals included: going downtown, shopping, eating out, people watching, going to the lake, using the library, visiting community places and spaces, accessing the web/internet to socially network, attending sports event, using parks and recreation facilities, going out on dates</u>)	244
<u>Public-Community Mobility & Transportation and Paratransit (navigating public and door to door transportation options, access and accessibility)</u>	178
Total	568

Formatted Table

Table 3. Overview of themes.

Themes		Barrier or Support	Examples
Physical Environment	Home Environment	Support	Bedrooms are decorated according to participant interests
		Barrier	Steps in the home are too steep
	Community Environment	Support	Zoo signage is accessible by being interactive, tactile, and having audio; Benches at train station to sit on when waiting for the train
		Barrier	Snow blocking sidewalks access and walkways; busy intersections that do not have traffic lights; mall directories and public transportation signs have small font size and are hard to understand
Social Environment	Peer Social Support and Mentoring	Support	Peers link arms when walking through crowded areas
	Societal Attitudes	Support	Bus driver helps participants with bus fare
		Barrier	Cashiers are unhelpful or impatient when serving participants; Boss reluctant to hire participant despite her history of work-related awards
	Staff and Family Policies and Practices	Support	Staff coordination during community outings
Barrier		Rules limit participation	
Economic Environment	Money and Finances	Barrier	Participants do not have enough money to go to the movies or to go on a boat tour in the city
Community Participation	Community Opportunities	Support	Participants engage in community holiday activities
		Barrier	Lack of choice about how and when to participate in activities
	Community Access to Technology	Support	Accessible kiosk (touch screen) to purchase bus fare tickets
		Barrier	Information about cell phone plans is cognitively complex and print is too small to read
	Personal Transportation Options	Support	Agency van makes it easier to participate in community activities
		Barrier	Limited availability and reliability of transportation options; Some participants were not familiar with using public transit

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Figure 1. Barriers in the community environment as depicted by participant photographs: 'Busy crosswalk without lights' and 'We can't read this map.'

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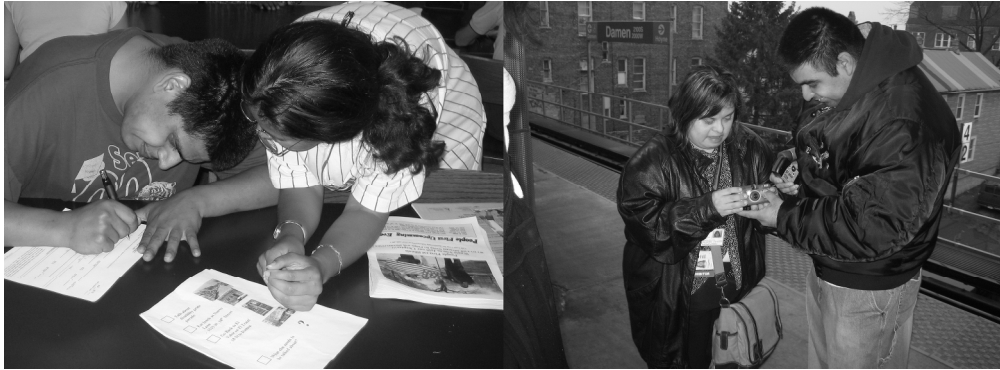


Figure 2. Peer social support and mentoring as depicted by participant photographs: 'Helping fill out library card' and 'I like to show how to take pictures.'

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Figure 3. Positive societal attitudes as depicted by a participant photograph: 'Very helpful customer service rep.'

82x61mm (300 x 300 DPI)

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Figure 4. Lack of community access to technology as depicted by participant photographs: 'Not sure what to do with this page--too many words' and 'Trying out the cell phones- none work.'



Figure 5. Lack of access to transportation as depicted by participant photographs: 'Difficult to get on bus. Large steps.' and 'Bus route does not run during the day- have to walk a long way.'

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Figure 6. Participation barriers and supports model. Adapted from Bronfenbrenner U, editor. Making human beings human: Biological perspectives on human development. Thousand Oaks: Sage Publications; 2005.

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